Tom Allen
Director
Safety, Transportation & Telecommunications

Office of Regulatory Staff
1401 Main Street
Suite 900
Columbia, SC 29201
(803) 737-0800
ORS.SC.GOV

February 3, 2021

Re: South Carolina Broadband Map

Dear South Carolina Broadband Provider,

The South Carolina Office of Regulatory Staff (ORS) appreciates the information you supplied that was used to develop the South Carolina Broadband Map.

Since the map was released on December 29, 2020, ORS has received questions or concerns regarding the accuracy of the location-level detail and other information depicted on the map.

ORS is requesting your assistance and asks that you review the map and work with ORS and its vendor, CostQuest, to identify any errors or omissions. An accurate map is a critical and helpful tool for policymakers and others who are in the process of determining where and how to allocate resources to assist with the rapid deployment of broadband to unserved areas of South Carolina. The accuracy of the map is key to those efforts. Unserved areas must be defined accurately in order to avoid duplication of facilities, particularly when public dollars are involved.

Please document with specificity any inaccuracies or omissions and provide that information to us within the next fifteen (15) days. We are working with CostQuest on a "punchlist" of changes that are needed to update the map.

ORS anticipates that this map will be updated annually and looks forward to your continued cooperation in this endeavor.

Additionally, at some locations, there may be one and only one broadband service provider available. Where this occurs, in response to the address entered, the provider's

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name and contact information will appear so that the consumer knows service is available and can contact the provider.

Thank you for your consideration and we look forward to working with you on this. If you have any questions, please let us know.

The South Carolina Broadband Map: https://ors.sc.gov/broadband/map

Please submit documentation to broadband@ors.sc.gov

Sincerely,

Tom Allen