



Frequently Asked Questions

Ref: Quarterly Reporting Webinar

Date: 3.15.2023

Place: Virtual via WebEx

A webinar was held on 3.15.2023 from 10:00 AM to 12:00 PM via WebEx. This document summarizes the questions and answers provided during the webinar.

Q. For the signature on each Excel tab - are we just indicating e-signed with the Date and Time?

A. Upon completion of the expense summary report, grantees must print, sign, and scan a copy of the workbook to be included as part of their backup documentation as a PDF formatted document, in addition to providing a copy of the expense summary report in Microsoft Excel format.

Q. Can we obtain the speeds at the time we convert the DSL customer to FTTP?

A. Yes.

Q. Will you e-mail out this presentation deck to all on this call?

A. Yes, the presentation deck will be posted online under "ADGP Presentation Materials" following this WebEx. <https://ors.sc.gov/broadband/investments/state/adgp>

Q. Are you saying all customers must be cut over at time of closeout?

A. For Grantees to be reimbursed for drops to structures, work must be completed prior to project completion. Reimbursement for drops outside the project period of performance or in unfunded areas will not be accepted.

Q. When will the folders be available to upload the reports?

A. Folders are currently created and ready for grantees to upload their reports.

Q. Where do the wet signature pages need to be uploaded?

A. Within the corresponding project folder under the corresponding report directory for the appropriate reporting period.

Q. Is there an email notification sent when the reports are sent? Is there a confirmation to receiving the reports?

A. The ORS is notified each time files are uploaded to the Citrix ShareFile Platform

Q. For the bonding requirement, Amy mentioned holding company...

A. Grantees can report the telecommunications (and electrical for Co-ops), for those assets located within SC at the holding company level.

Q. Can we combine the assets for all 3 affiliates into a single number in order to get over the bonding requirement or do we have to take it as a company by company basis?

A. Affiliates can be combined.

Q. I just wanted to give a warning... we had a problem with photos losing geodata when they are put into a "onedrive" folder.

A. ORS will provide additional guidance on how to enable location services on a smart device along with best practices to migrate the geotagged photograph to the ORS Citrix ShareFile site.

Q. We need to provide a geotag and speed test when we initially install the service.? Then a second speed test when the service is ordered?

A. There are two separate requirements related to speed tests. 1) US Treasury requires a speed test for each home connected as part of the ARPA SLFRF post construction reporting guidelines. Grantees must provide the maximum download/upload/latency speeds delivered at the location as confirmed by speed tests at the location, conducted upon completion of the construction and initiation of operations. Speed tests should be conducted in a manner consistent with industry best practices to account for the actual speeds delivered during peak use times in the given area. More details regarding the required approach for gathering maximum download/upload/latency speed delivered can be found in the Connect America Fund, WC Docket No. 10-90, Order, 33 FCC Rcd 6509 (WCB/WTB/OET 2018) (Performance Measures Order); Connect America Fund, Order on Reconsideration, WC Docket No. 10-90, 34 FCC Rcd 10109 (2019) (Performance Measures Reconsideration Order). It is anticipated the speed tests provided as part of the post construction list of addresses delivered to ORS at project closeout will reflect the level of service requested by the consumer and may not demonstrate the network is capable of 100 Mbps symmetric service. As a result, 2) Grantees must also provide an even distribution of speed tests across the funded area which demonstrate the network is capable of reaching 100 Mbps symmetric service.