



North Carolina 811 Updates

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2025 SOUTH & NORTH CAROLINA PIPELINE SAFETY SEMINAR

August 12 & 13, 2025

Hilton Garden Inn – Columbia Downtown,
1200 Pickens St. Columbia, SC

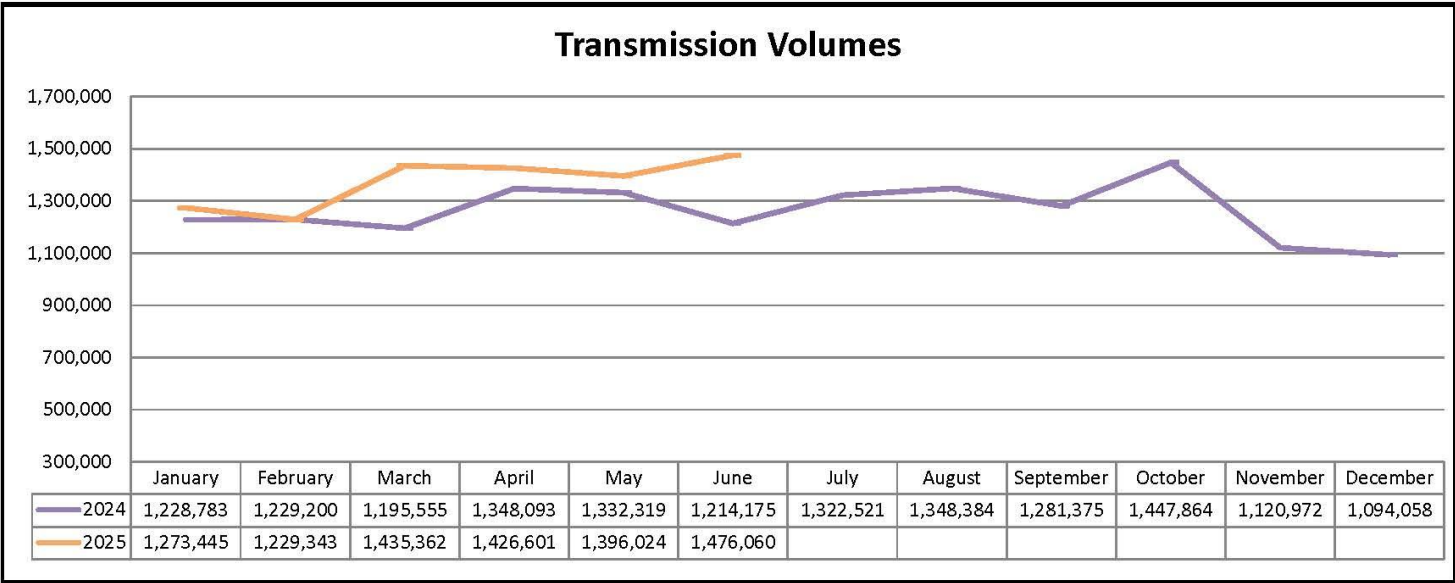
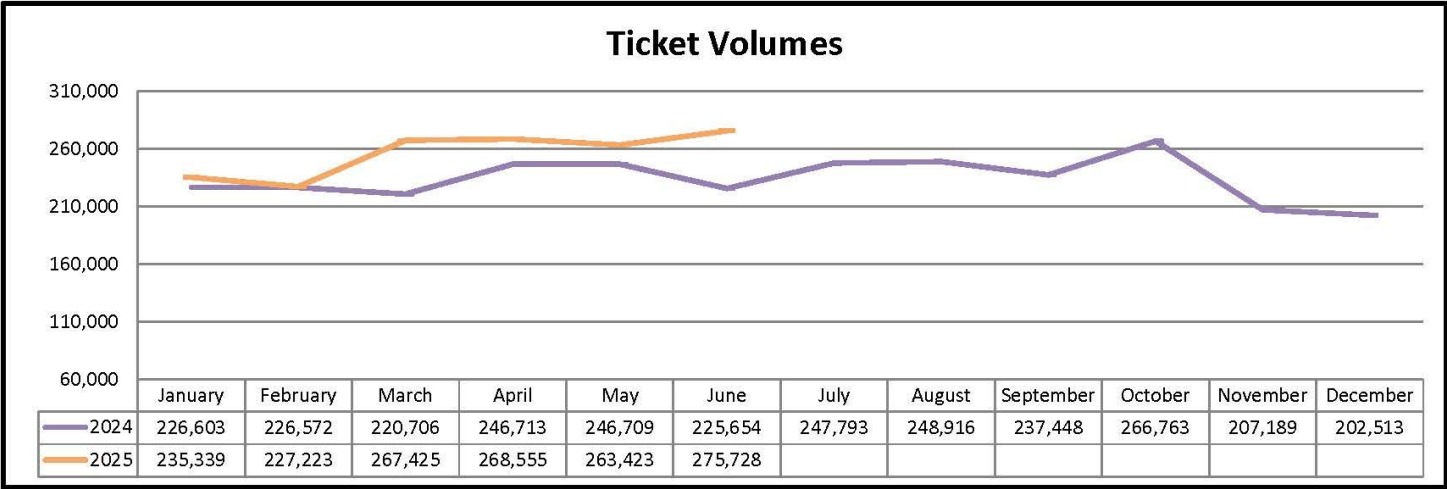
North Carolina 811, Inc.

🌀 2Q Volume Report 🌀

2024 vs 2025

	April	May	June	QTD	YTD
In-House Tickets					
2025	59,969	55,804	57,606	173,379	336,890
2024	57,815	55,271	51,090	164,176	322,509
Difference	2,154	533	6,516	9,203	14,381
Variance	3.7%	1.0%	12.8%	5.6%	4.5%
Web Tickets					
2025	208,586	207,619	218,122	634,327	1,200,885
2024	188,898	191,438	174,564	554,900	1,070,448
Difference	19,688	16,181	43,558	79,427	130,355
Variance	10.42%	8.45%	24.95%	14.31%	12.2%
Total Tickets					
2025	268,555	263,423	275,728	807,706	1,537,693
2024	246,713	246,709	225,654	719,076	1,392,957
Difference	21,842	16,714	50,074	88,630	144,736
Variance	8.9%	6.8%	22.2%	12.3%	10.4%
Transmissions					
2025 *	1,426,601	1,396,024	1,476,060	4,298,685	8,236,835
2024	1,348,093	1,332,319	1,214,175	3,894,587	7,548,125
Difference	78,508	63,705	261,885	404,098	688,710
Variance	5.8%	4.8%	21.6%	10.4%	9.1%
Tkt/Tran Ratio *	5.3	5.3	5.4	5.3	5.4

8/9/2025



2018	UPDT	CNCL	NEW	RXMT	*3 Hrs	TOTAL
JAN	38,461	1,441	104,510	3,911	3,136	152,459
FEB	37,157	1,368	104,122	3,219	3,593	149,459
MAR	43,001	1,498	115,617	3,227	3,607	166,950
APR	42,923	1,672	122,600	3,709	4,301	175,205
MAY	47,597	1,563	122,449	3,648	4,228	179,485
JUN	45,107	1,754	117,058	3,352	4,055	171,326
JUL	45,869	1,711	117,958	3,030	4,313	172,881
AUG	49,941	1,864	129,604	3,981	5,389	190,779
SEP	46,044	1,443	100,723	2,881	4,234	155,325
OCT	55,885	1,833	131,820	4,402	7,576	201,516
NOV	49,870	1,576	100,308	4,017	5,794	161,565
DEC	45,489	1,039	81,143	2,908	4,493	135,072
TOTAL	548,344	18,762	1,347,912	42,285	54,719	2,012,022

PERCENTAGE 27.25% 0.93% 66.99% 2.10% 2.72% 100.00%

2019	UPDT	CNCL	NEW	RXMT	*3 Hrs	TOTAL
JAN	55,979	1,758	119,432	4,101	6,608	187,878
FEB	50,876	1,712	104,513	4,052	5,972	167,125
MAR	54,406	1,553	126,106	6,472	8,687	197,224
APR	56,098	1,609	127,884	6,706	10,596	202,893
MAY	55,669	1,727	132,859	6,698	10,215	207,168
JUN	49,554	1,559	117,785	5,067	7,746	181,711
JUL	55,796	1,658	127,931	5,233	7,618	198,236
AUG	55,776	1,682	123,482	5,522	9,132	195,594
SEP	51,142	1,390	121,048	5,173	7,839	186,592
OCT	59,810	1,727	126,992	5,698	9,558	203,785
NOV	46,355	1,163	95,900	3,865	6,664	153,947
DEC	45,878	1,245	85,554	3,512	4,387	140,576
TOTAL	637,339	18,783	1,409,486	62,099	95,022	2,222,729

PERCENTAGE 28.67% 0.85% 63.41% 2.79% 4.28% 100.00%

2020	UPDT	CNCL	NEW	RXMT	*3 Hrs	TOTAL
JAN	48,565	1,560	110,356	4,561	5,069	170,111
FEB	48,334	1,374	98,660	4,089	5,483	157,940
MAR	50,972	1,839	123,012	4,314	6,505	186,642
APR	47,659	1,549	119,896	4,246	5,639	178,989
MAY	46,840	1,433	114,682	4,042	5,485	172,482
JUN	52,445	1,901	129,134	4,488	7,090	195,058
JUL	51,982	1,757	130,508	4,619	6,579	195,445
AUG	50,020	1,664	126,830	4,314	6,534	189,362
SEP	49,286	1,587	130,923	4,422	6,982	193,200
OCT	51,537	1,682	130,267	3,903	6,978	194,367
NOV	43,642	1,107	103,979	3,051	5,010	156,789
DEC	46,781	1,166	100,533	3,485	4,460	156,425
TOTAL	588,063	18,619	1,418,780	49,534	71,814	2,146,810

PERCENTAGE 27.39% 0.87% 66.09% 2.31% 3.35% 100.00%

2022	UPDT	CNCL	NEW	RXMT	*3 Hrs	TOTAL
JAN	52,988	1,203	111,651	2,757	5,319	173,918
FEB	54,242	1,599	119,346	3,387	5,852	184,426
MAR	65,642	1,830	149,218	4,129	7,615	228,434
APR	59,046	1,531	135,213	4,148	8,840	208,778
MAY	63,689	1,572	139,778	4,215	8,923	218,177
JUN	69,585	1,576	139,154	4,636	9,846	224,797
JUL	63,770	1,500	127,553	4,291	8,333	205,447
AUG	73,098	1,788	148,793	5,057	10,527	239,263
SEP	67,388	1,661	134,827	5,003	10,653	219,532
OCT	71,742	1,677	139,604	5,537	11,713	230,273
NOV	64,035	1,536	114,933	4,043	9,095	193,642
DEC	61,422	1,338	97,887	3,480	7,059	171,186
TOTAL	766,647	18,811	1,557,957	50,683	103,775	2,497,873

PERCENTAGE 30.69% 0.75% 62.37% 2.03% 4.15% 100.00%

2023	UPDT	CNCL	NEW	RXMT	*3 Hrs	TOTAL
JAN	66,746	1,713	127,039	3,917	9,573	208,988
FEB	68,535	1,602	125,834	3,972	9,870	209,813
MAR	75,938	2,194	147,219	4,947	11,814	242,112
APR	63,863	1,825	128,018	3,886	8,267	205,859
MAY	71,033	1,990	145,286	4,384	10,198	232,891
JUN	69,893	1,953	136,039	4,352	9,851	222,088
JUL	66,456	1,815	135,279	4,682	11,554	219,786
AUG	74,022	2,247	152,110	5,265	13,439	247,083
SEP	66,923	1,736	141,799	5,603	12,942	229,003
OCT	76,043	2,161	157,885	7,838	15,358	259,285
NOV	68,275	1,678	127,487	6,794	12,505	216,739
DEC	60,202	1,715	107,760	4,976	9,433	184,086
TOTAL	827,929	22,629	1,631,755	60,616	134,804	2,677,733

PERCENTAGE 30.92% 0.85% 60.94% 2.26% 5.03% 100.00%

2024	UPDT	CNCL	NEW	RXMT	*3 Hrs	TOTAL
JAN	73,868	1,970	135,805	4,521	10,439	226,603
FEB	68,983	2,327	138,608	4,832	11,822	226,572
MAR	67,301	1,991	136,101	4,197	11,116	220,706
APR	76,526	2,480	149,293	5,117	13,297	246,713
MAY	79,139	2,228	147,252	4,984	13,106	246,709
JUN	70,564	2,090	136,260	4,631	12,109	225,654
JUL	79,086	2,256	145,618	5,992	14,841	247,793
AUG	81,528	2,122	146,326	5,261	13,679	248,916
SEP	73,846	1,902	142,631	5,045	14,024	237,448
OCT	83,245	2,274	160,224	6,159	14,861	266,763
NOV	62,813	1,954	125,403	4,654	12,365	207,189
DEC	68,367	1,383	116,507	4,323	11,933	202,513
TOTAL	885,266	24,977	1,680,028	59,716	153,592	2,803,579

PERCENTAGE 31.58% 0.89% 59.92% 2.13% 5.48% 100.00%

2025	UPDT	CNCL	NEW	RXMT	*3 Hrs	TOTAL
JAN	75,322	2,230	136,017	5,779	15,991	235,339
FEB	73,325	1,993	131,505	5,466	14,934	227,223
MAR	78,564	2,452	160,825	7,097	18,487	267,425
APR	78,026	2,634	160,963	8,362	18,570	268,555
MAY	79,900	2,370	155,080	7,879	18,261	263,423
JUN	84,812	2,484	160,903	7,203	20,326	275,728
JUL						
AUG						
SEP						
OCT						
NOV						
DEC						
TOTAL	469,849	14,763	905,293	41,786	106,602	1,537,693

PERCENTAGE 30.56% 0.92% 58.87% 2.72% 6.93% 100.00%

Highest number of 3 hours to date.

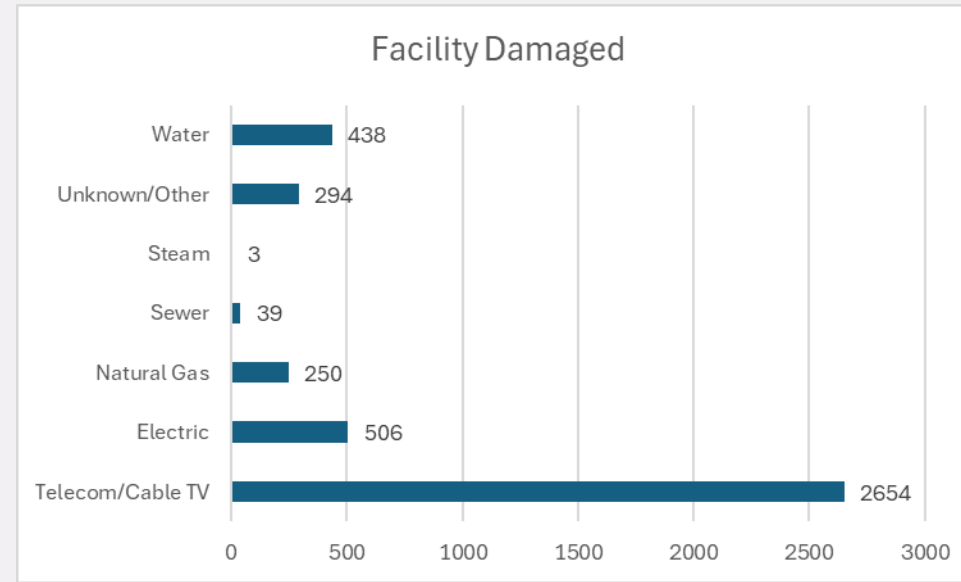
Practice of using 3 hours as a means to short cut the regular process must stop.

Practice of auto-clearing 3 hours notices is a violation and could be called out in enforcement.

DIRT Excavator reported Incidents

2025 Q2 Reports

Row Labels	Count of EVENT_TYPE
Underground Damage	4086
Underground Near Miss	98
Grand Total	4184



Telecom/Cable TV	2654	63.4%
Electric	506	12.1%
Natural Gas	250	6.0%
Sewer	39	0.9%
Steam	3	0.1%
Unknown/Other	294	7.0%
Water	438	10.5%
Total	4184	100%

Grand Total	4184	%
NC-Wake	597	14.3%
NC-Mecklenburg	529	12.6%
NC-Durham	309	7.4%
NC-Johnston	189	4.5%
NC-Cumberland	184	4.4%
NC-Union	139	3.3%
NC-New Hanover	133	3.2%
NC-Guilford	126	3.0%
NC-Moore	123	2.9%
NC-Harnett	100	2.4%
NC-Forsyth	90	2.2%
NC-Orange	81	1.9%
NC-Cabarrus	75	1.8%
NC-Iredell	75	1.8%
NC-Onslow	71	1.7%
NC-Chatham	70	1.7%
NC-Pitt	64	1.5%
NC-Buncombe	63	1.5%
NC-Catawba	63	1.5%
NC-Davidson	59	1.4%
NC-Gaston	56	1.3%
NC-Alamance	55	1.3%
NC-Brunswick	54	1.3%
NC-Cleveland	40	1.0%
NC-Randolph	37	0.9%
NC-Dare	36	0.9%
NC-Rowan	32	0.8%
NC-Henderson	31	0.7%
NC-Caldwell	29	0.7%
NC-Franklin	27	0.6%
NC-Lincoln	24	0.6%
NC-Robeson	24	0.6%
NC-Wayne	24	0.6%
NC-Currituck	23	0.5%
NC-Lee	23	0.5%
NC-McDowell	23	0.5%
NC-Pender	23	0.5%
NC-Rockingham	22	0.5%
NC-Carteret	21	0.5%
NC-Sampson	21	0.5%
NC-Davie	20	0.5%
NC-Nash	20	0.5%
NC-Stokes	20	0.5%
NC-Craven	19	0.5%
NC-Duplin	19	0.5%
NC-Rutherford	19	0.5%

NC-Lenoir	17	0.4%
NC-Scotland	17	0.4%
NC-Anson	14	0.3%
NC-Macon	14	0.3%
NC-Stanly	14	0.3%
NC-Montgomery	13	0.3%
NC-Wilkes	12	0.3%
NC-Edgecombe	11	0.3%
NC-Vance	11	0.3%
NC-Wilson	11	0.3%
NC-Columbus	10	0.2%
NC-Richmond	9	0.2%
NC-Warren	9	0.2%
NC-Haywood	8	0.2%
NC-Hoke	8	0.2%
NC-Northampton	8	0.2%
NC-Polk	8	0.2%
NC-Watauga	8	0.2%
NC-Burke	7	0.2%
NC-Caswell	7	0.2%
NC-Greene	7	0.2%
NC-Beaufort	6	0.1%
NC-Clay	6	0.1%
NC-Granville	6	0.1%
NC-Jackson	6	0.1%
NC-Person	6	0.1%
NC-Bertie	5	0.1%
NC-Hertford	5	0.1%
NC-Alexander	4	0.1%
NC-Bladen	4	0.1%
NC-Pamlico	4	0.1%
NC-Avery	3	0.1%
NC-Madison	3	0.1%
NC-Perquimans	3	0.1%
NC-Surry	3	0.1%
NC-Martin	2	0.0%
NC-Swain	2	0.0%
NC-Yadkin	2	0.0%
NC-Cherokee	1	0.0%
NC-Chowan	1	0.0%
NC-Halifax	1	0.0%
NC-Hyde	1	0.0%
NC-Pasquotank	1	0.0%
NC-Transylvania	1	0.0%
NC-Tyrrell	1	0.0%
NC-Washington	1	0.0%
NC-Yancey	1	0.0%

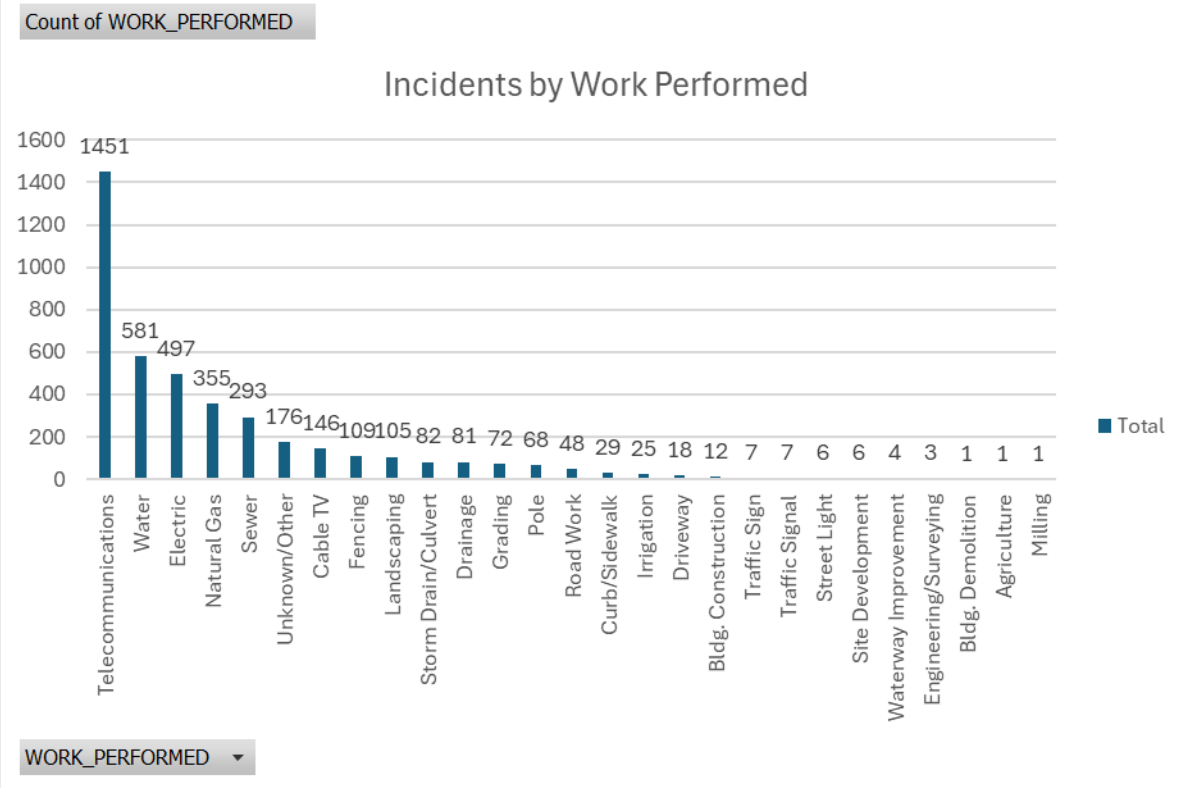
DIRT Excavator reported incidents

**4184 Incidents by County in
Q2 2025**

**3235 Incidents by County in
Q1 2025**

2429 incidents occurred in just
10 counties.

This represents 58% of all
reported damages



DIRT
Excavator
reported
damages

38% of incidents
caused by one work
type

2025 Q2 Reports

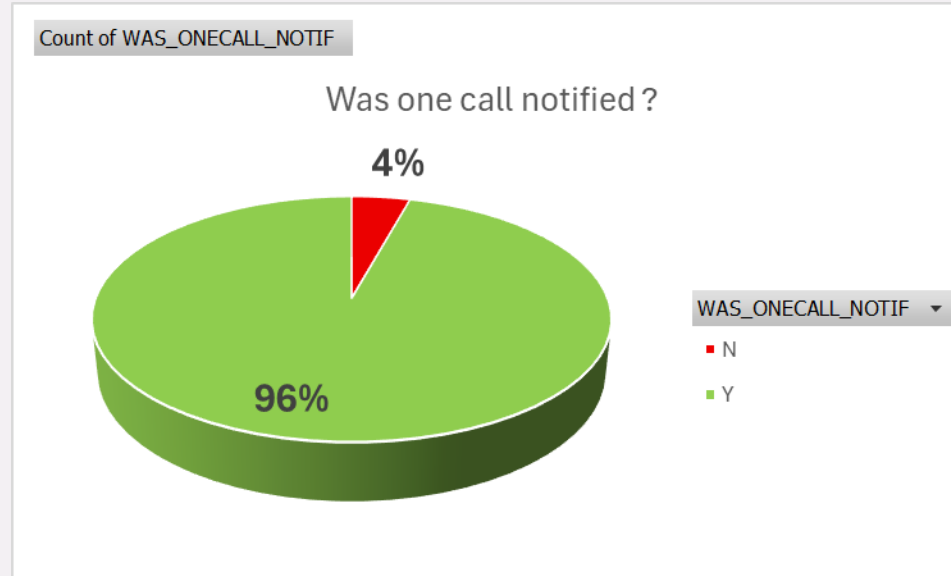
Damages by Work Type

Row Labels	Count of WORK_PERFORMED
Telecommunications	1451
Water	581
Electric	497
Natural Gas	355
Sewer	293
Unknown/Other	176
Cable TV	146
Fencing	109
Landscaping	105
Storm Drain/Culvert	82
Drainage	81
Grading	72
Pole	68
Road Work	48
Curb/Sidewalk	29
Irrigation	25
Driveway	18
Bldg. Construction	12
Traffic Sign	7
Traffic Signal	7
Street Light	6
Site Development	6
Waterway Improvement	4
Engineering/Surveying	3
Bldg. Demolition	1
Agriculture	1
Milling	1
Grand Total	4184

DIRT Excavator reported damages

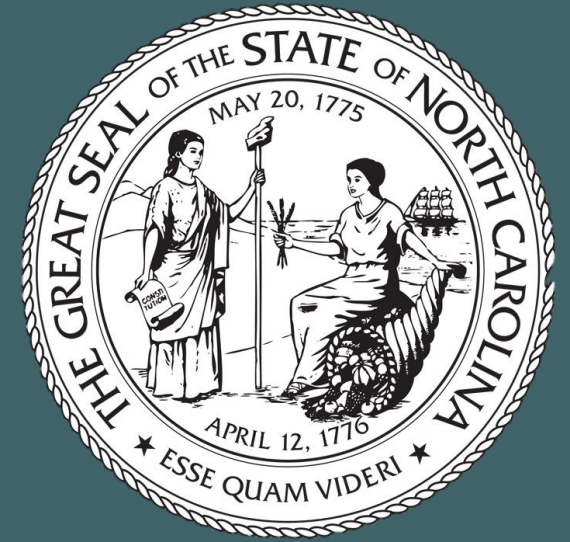
2025 Q2 Reports

Was One Call notified?



CAVEAT: Although this shows only 4% of the damages included no call, these numbers are only representative of excavators who contacted NC 811. This fact leaves out potential no call damages that might be captured by operators.

HOUSE BILL 247: Underground Utility Safety and Damage Prevention Act Revisions.



OVERVIEW:

House Bill 247 would do all of the following with regard to marking of underground utilities:



- Specify that nonmechanized equipment includes soft dig technologies.
- Clarify the standards of painted surface marks for operators marking underground facilities and adjust response times for requests for marking of a facility.
- Shorten the notice period for projects not involving subaqueous facilities, extend notice validity, limit the area for facility location requests, and clarify excavation practices near pipelines.
- Amend exemptions from requirements for notice before commencing an excavation.
- Clarify that the venue for all actions arising from actual and consequential damages occurring in this State is the county where the damages occurred.
- Create a rebuttable presumption that an excavator has exercised due care in certain circumstances.
- Make changes to the Underground Damage Prevention Review Board (Board) concerning vacancies and quorum and allow an informal conference process to request that the Board reverse or modify its determinations concerning violations of the Act.

CURRENT LAW AND BILL ANALYSIS:



Section 1 – (87-117) Definitions

- **87-117 (15)** – Nonmechanized equipment – Hand tools and **soft dig technologies**.
- **87-117 (20a)**“Soft dig technologies“- An excavation method that uses air or water pressure to break up soil and remove it with vacuum extraction.
- **87-117 (22)** – Tolerance zone – If the diameter of the facility is known, the **horizontal** distance of one-half of the known diameter plus 24 inches on either side



Section 2 – (87-121) Facility operator responsibilities

- **87-121 (a)(1)** Specifies when a facility operator marks facilities, **where practical, the painted surface marks must be long enough to distinguish them from dots.**
- **87-121 (b)** This section would also modify an operator's duties when information is requested by an excavator as follows, unless otherwise provided in a written agreement between the operator and the excavator, **including an electronically transmitted written agreement**



Section 2 – (87-121) Facility operator responsibilities



- **87-121 (b)(1)**For a facility, the operator must provide the information within three full working days **prior to the work start date provided by the excavator.** Under current law, the operator must provide the information within three working days after the day that the excavator provided notice of the proposed excavation or demolition to the Notification Center.
- **87-121 (b)(4)** For an emergency request, an **initial contact with the excavator shall be made within 3 hours.**
- **87-121 (b) (5)**For a request of an **unmarked facility** because the operator has failed to respond to the positive response system or excavator sees evidence of a facility, **the operator shall arrange for the facility to be marked within three hours from the time the additional notice is received by the Notification Center.**

Section 3 – (87-122)

Excavator responsibilities

- **87-122 (a)** Require that notice for any excavation or demolition not involving a subaqueous facility must be given **not less than three full working days before the proposed commencement date of the excavation or demolition.** Under current law, notice must be provided between three to twelve full working days before the proposed commencement date.
- **87-122 (a)** Require that notice for any excavation or demolition in the vicinity of a subaqueous facility be given **no less than 10 to 20 full working days** before the proposed commencement date of the excavation or demolition. Under current law, notice must be provided **within 10 to 20 full working days** before the proposed commencement date.



Section 3 – (87-122) Excavator responsibilities



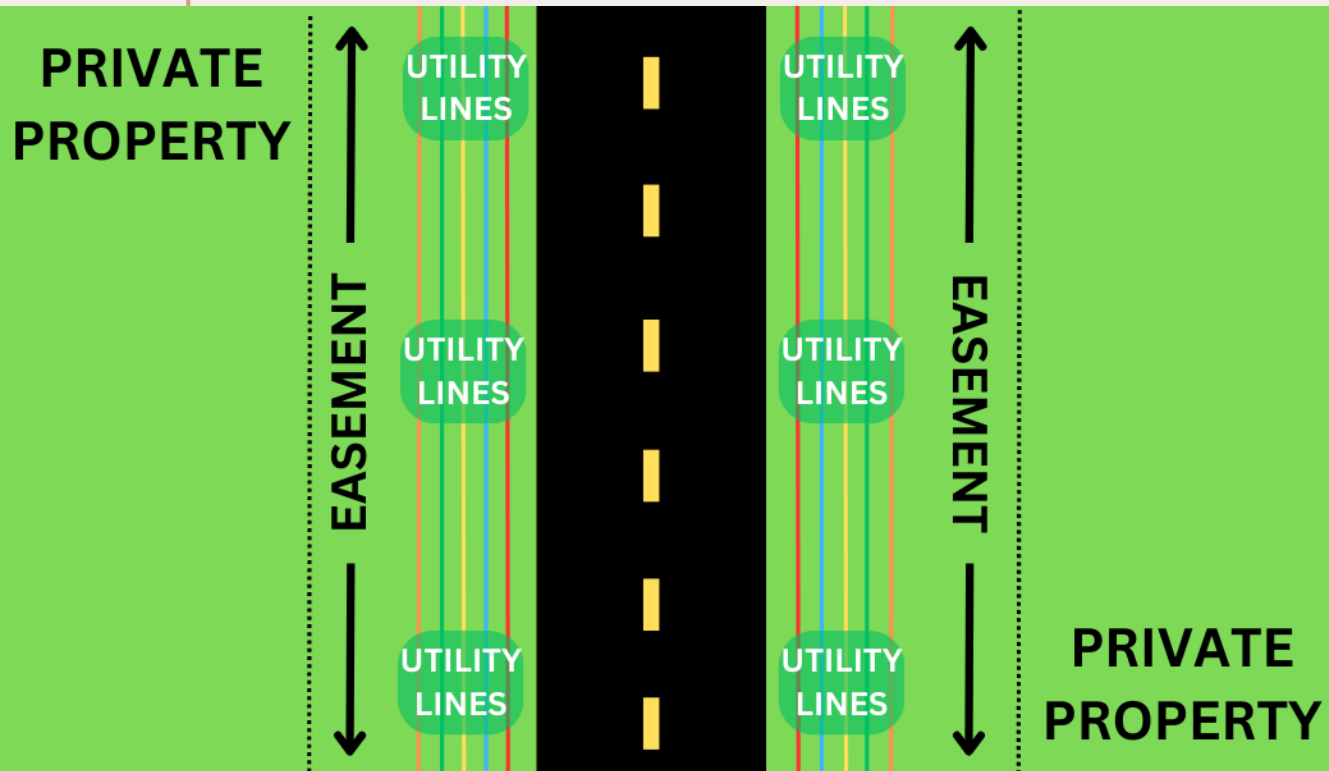
- **87-122 (a)** Extend the time before notice expires from 15 working days to **28 calendar days**.
- **87-122 (b)(5)** The area of locate of the proposed excavation which is limited to an area that the excavator reasonably believes may be completed within 28 calendar days from the work start date and does not include any areas completed and accepted by the authorities having jurisdiction.
- **87-122 (c)(10)** Clarify requirements regarding the use of nonmechanized equipment within a **24-inch circumference around** an oil or gas pipeline. The section would specify that safe excavation practices, including, but not limited to, hand digging or potholing, must be used within the tolerance zone of a pipeline.
- **87-122 (c)(10)** Within the tolerance zone of a pipeline system, the excavator shall use safe excavation practices, including, but not limited to hand digging or potholing.

Section 4- (87-124) Exemptions

- **87-124 (3)** An excavation or demolition that involves the tilling of soil for agricultural or gardening purposes that **encroaches on any operator's right-of-way, easement, or permitted use and is less than 12 inches in depth.**
- **87-124 (5)** An excavation by an operator, surveyor, **or their contractor** with nonmechanized equipment for locating for the minor repair, connection or routine maintenance of an existing facility or survey pin. Also, probing underground to determine the extent of gas or water migration are exempt.



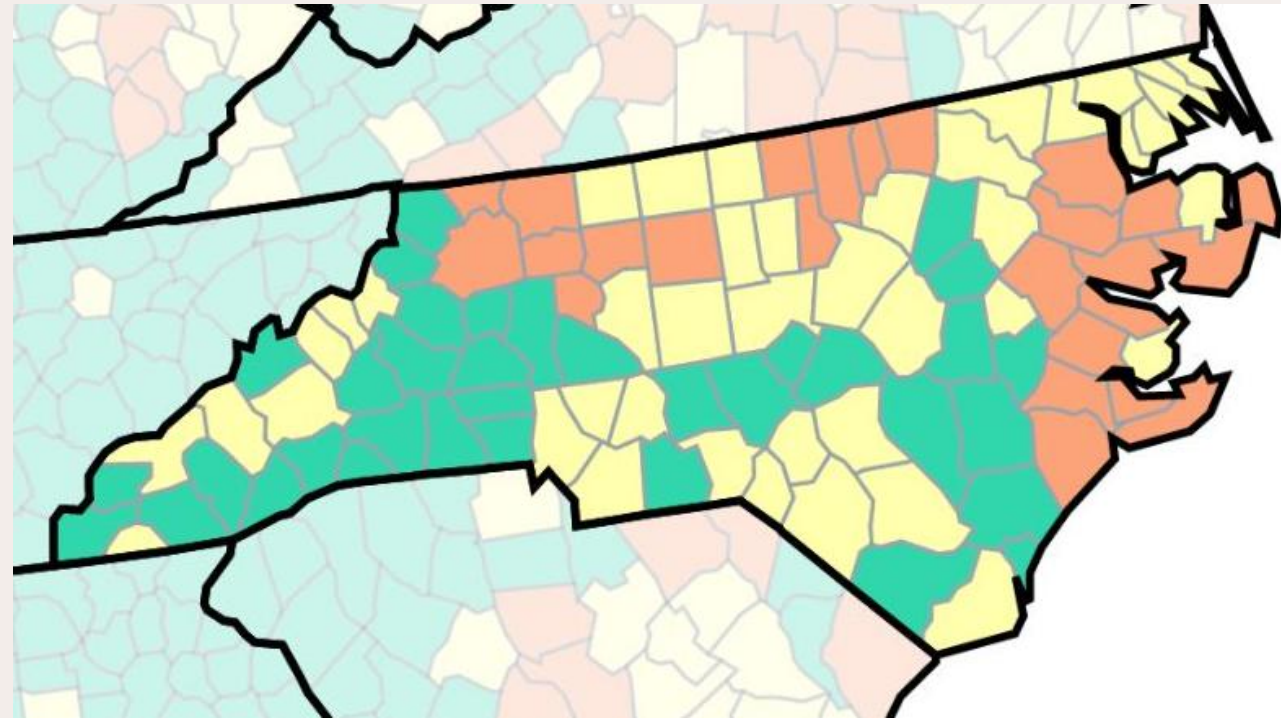
Section 4- (87-124) Exemptions



- **87-124 (6)** Under current law, excavations or demolitions performed when a person responsible for routine maintenance of a right-of-way or any other governmental entity performs maintenance activities within the right-of-way using labor on their permanent payroll. An excavation or demolition performed **for the purpose of maintenance activities within the right-of-way.**
- **87-124 (6)** The provisions of this subdivision do not apply when the excavation or demolition is performed by a contractor acting on behalf of a person or entity responsible for routine maintenance of a **right-of-way.**

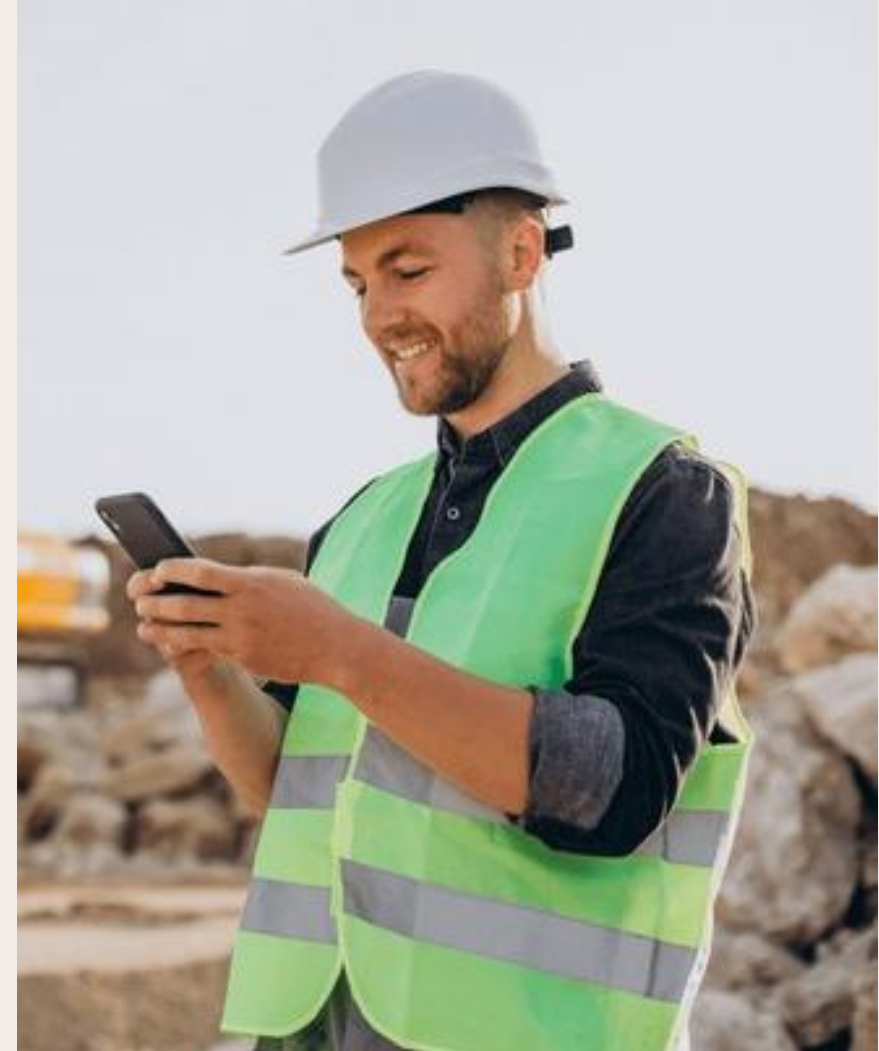
Section 5- (87-126) Notification required when damage is done

- **87-126 (c) The venue for claims adjudication for actual and consequential damages occurring in North Carolina shall be held within North Carolina court system in the county of the occurrence.**



Section 6 – (87-128) Absence of facility location

- **87-128** If an operator fails to respond to a notice or fails to properly locate the facility, the person excavating is free to proceed with **excavation and neither** the excavator nor the person financially responsible for the excavation will be liable to the nonresponding or improperly responding operator for damages to the operator's facilities, **so long as the excavator has exercised due care in preparing for or conducting the excavation. For the purposes of this section, the excavator shall be entitled to a presumption, rebuttable by clear and convincing evidence, that it has exercised due care in preparing and conducting the excavation, the operator fails to respond to that notice or fails to properly locate the facility, the excavator has complied with the requirements and the excavator did not have actual knowledge of the existence of a facility located within the area of the excavation to be performed.**



Section 7 – (87-129)

Underground Damage Prevention Review Board; enforcement; civil penalties



- **87-129 (a1) Requires the Governor to fill vacancies within 60 days after the vacancy, to the extent practicable.**
- **87-129 (a4) A quorum is met when a majority of the seated members of the Board, rather than eight members, and allows members to attend meetings via conference call or other electronic means.**

Section 7 – (87-129)

Underground Damage Prevention Review Board; enforcement; civil penalties

- **87-129 (a7) The Board shall establish an internal attendance policy. In the event a Board member resigns or fails to meet the criteria of the attendance policy, the Board may appoint an interim member to represent the same stakeholder group until such time the Governor appoints a replacement for the remainder of the unexpired term.**
- **87-129 (a8) On request of the Board, the Utilities Commission shall appoint a nonvoting ex officio member as an administrative representative to provide counsel and coordinate efforts of the board.**



Section 7 - (87-129)

Underground Damage Prevention Review Board; enforcement; civil penalties

- **87-129 (b)** The Board shall receive reports of alleged violations and shall contact persons against whom reports have been filed from 10 days to **15 working days**.
- **87-129 (b1)** The Board shall notify within **30 days** each person who is determined to have violated the Article in writing of the Board's determination and the Board's recommended action or penalty.



Section 7 - (87-129)

Underground Damage Prevention Review Board; enforcement; civil penalties

- **87-129 (b2)** A person deemed to be in violation could request an informal conference before the Board within 30 days of the determination. Such a person must attend the informal conference in person. The person may be represented by an attorney or other person and present evidence and make arguments in favor of the person's position. Following the informal conference, the Board may reverse, modify, or uphold its original findings. If the Board recommends a penalty, the Board shall notify the Utilities Commission, and the Commission must issue an order imposing the penalty within 30 days.





Section 7 - (87-129)

Underground Damage Prevention Review Board; enforcement; civil penalties



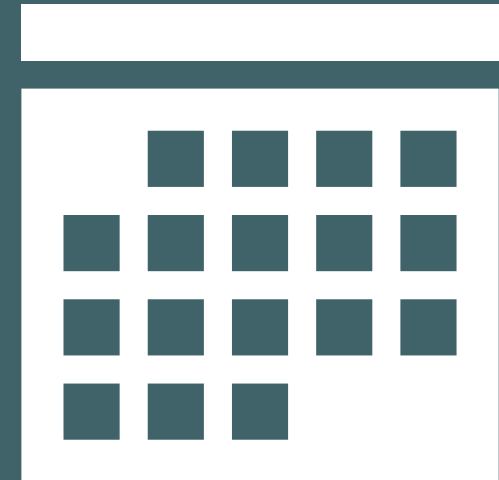
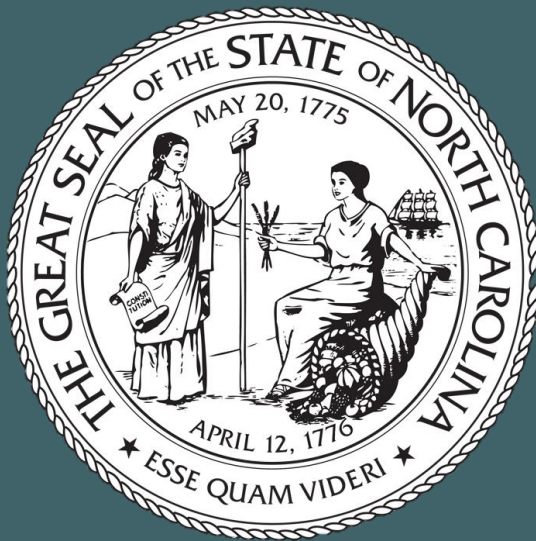
- **87-129 (d1) The Utilities Commission shall annually report to the Board compliance of persons on whom fines or penalties have been imposed.**
- **87-129 (d2) If the penalty is not paid to the Utilities Commission within 90 days of issuance, the Attorney General, at the request of the Utilities Commission, shall bring an action in the name of the State of NC in the Superior Court for Wake County to recover the penalty.**

Policy / Procedure	Present Law Until Sept 30 TH , 2025	New Law, Effective Oct 1 ST , 2025	Reference
Notice Prior To Start Excavation/Demolition For Markings			
Underground Facilities	Within 3 to 12 full working days.	No less than 3 full working days.	87-122 (a)
SubAqueous Facilities	Within 10 to 20 full working days.	No less than 10 to 20 full working days.	
Facilities Locate By Date			
Underground Facilities	Within 3 full working days after the date the notice was given.	Within 3 full working days prior to the work start date .	87-121 (b)(1) (2)
SubAqueous Facilities	Within 10 full working days after the date the notice was given.	No change to current law.	
Notification Expiration (Life of a ticket)	15 full working days after the date the notice was given.	Extend the time before notice expires from 15 working days to 28 calendar days.	87-122 (a)
Area of Excavation	Amended to add additional language	Limit the area of the proposed excavation or demolition to an area that the excavator reasonably believes may be completed within 28 calendar days from the work start date and does not include any areas where the excavation or demolition has been completed and accepted by the authorities having jurisdiction	87-122 (b)(5)
Use of Non-Mechanized Equipment	Shall not use mechanized within 24 inches of specific facilities unless operator has consented to use and operator is on site.	Shall use non-mechanized equipment within a 24-inch circumference around specific facilities unless operator has consented to use and is on site in addition to use of safe excavation practices around pipeline system within the tolerance zone.	87-122 (c)(10)
Definitions	Non-mechanized equipment was hand tools.	Amended non-mechanized equipment to include hand tools and soft dig technologies. Added Soft Dig Technology description. Added Horizontal Distance.	87-117 (15) (20a)(22)
Facility Markings	Remains the same with an added statement.	Painted surface marks should be of adequate length to distinguish from dots.	87-121 (a) (1)
Emergency Request Response by operator	Not addressed	Facility operator shall make initial contact with the excavator within 3 hours	87-121 (b)(4)
Unmarked Facility Response by operator	Not addressed	Facility operator shall arrange for the facility to be marked within 3 hours from the time the additional notice is received by notification center.	87-121 (b)(5)
Exemptions	Excavation or Demolition that involves the tilling of soils for agriculture or gardening purposes	Added to include if encroaching on operators right of way easement, or permitted use and excavation is less than 12 inches in depth	87-124 (3)
	No change, only an addition.	Added “their contractor” in addition to operator and surveyor excavating with non-mechanized equipment for stated purposes.	87-124(5)

Policy / Procedure	Present Law Until Sept 30 TH , 2025	New Law, Effective Oct 1 ST , 2025	Reference
Exemptions	Excavation and Demo activities performed for routine maintenance of a r/o/w, or any other governmental entity with labor on their payroll	Verbiage changes to read an excavation or demo performed for the purpose of maintenance activities within the right of way ...	87-124 (6)
Claims Adjudication	<i>Not addressed.</i>	Venue for claims adjudication for damages in NC shall be held in the NC county in which the occurrence happened.	87-126 (c)
Absence of a Facility Location	<i>Re-write of the section and addition</i>	Would limit the liability of the excavator and the person financially responsible for the excavation as long as the excavator has exercised due care in preparing for or conducting the excavation. This section would create a presumption, rebuttable by clear and convincing evidence, that the excavator has exercised due care if the Notification Center has notified the operator and the operator has failed to respond, the excavator has complied with all responsibilities imposed by statute, and the excavator did not have actual knowledge of the existence of a facility within the area of excavation.	87-128
Underground Damage Prevention Review Board	Same, but with additions to new law.	- Governor shall fill vacancies within 60 days of seat being vacated. - Quorum met with majority of seat members are present, either by being present in person, phone, or other electronic means - Establish an internal attendance policy by the board, with the board appointing an interim member until appointed by Governor. - On request of the board, Utilities Commission shall appoint a nonvoting ex officio member as an admin rep to provide counsel and coordinate efforts of the board - Board must contact and inform persons who reports have been filed within 15 working days - Board must notify those deemed to have violated the law within 30 days - Informal conference may be requested by the deemed violator: Must request within 30 days of the board's determination - Deemed violator may request arbitration of board decision before the Utilities Commission within 30 days of the board's decision following the informal conference - Utilities Commission shall report to the board compliance of persons on whom fines or penalties have been imposed - Penalties not paid within 90 days to Utilities Commission; the Attorney General shall bring action to Superior Court for Wake County for recovery.	87-129 (a1) (a4) (a7) (a8) (b) (b1) (b2) (c) (d1) (d2)

*All NC811 Policies and Procedures will be updated to reflect and abide by new law

EFFECTIVE DATE: This act
becomes effective October 1, 2025.

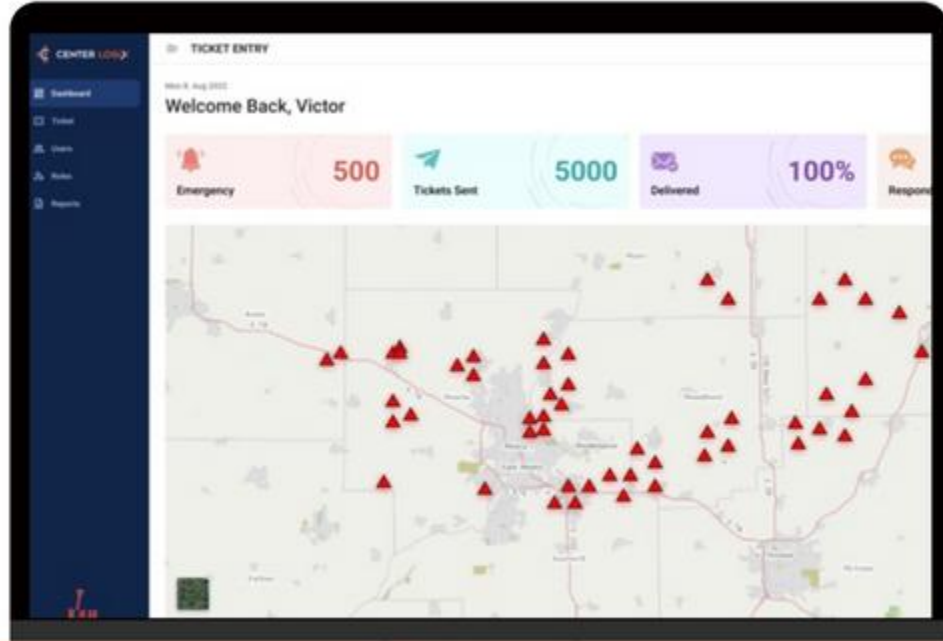




Launching in NC October 1

New features include:

- Electronic Whitelining
- Attachments
- “Look over my shoulder”
- Improved member management
- AI driven reporting: Insight Assistant





QUESTIONS?

2025 SOUTH & NORTH CAROLINA PIPELINE SAFETY SEMINAR

August 12 & 13, 2025

Hilton Garden Inn – Columbia Downtown,
1200 Pickens St. Columbia, SC

Louis Panzer, Louis@nc811.org, 336-707-1736

North Carolina 811 Updates



Thank You!

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