

Wireless Carriers

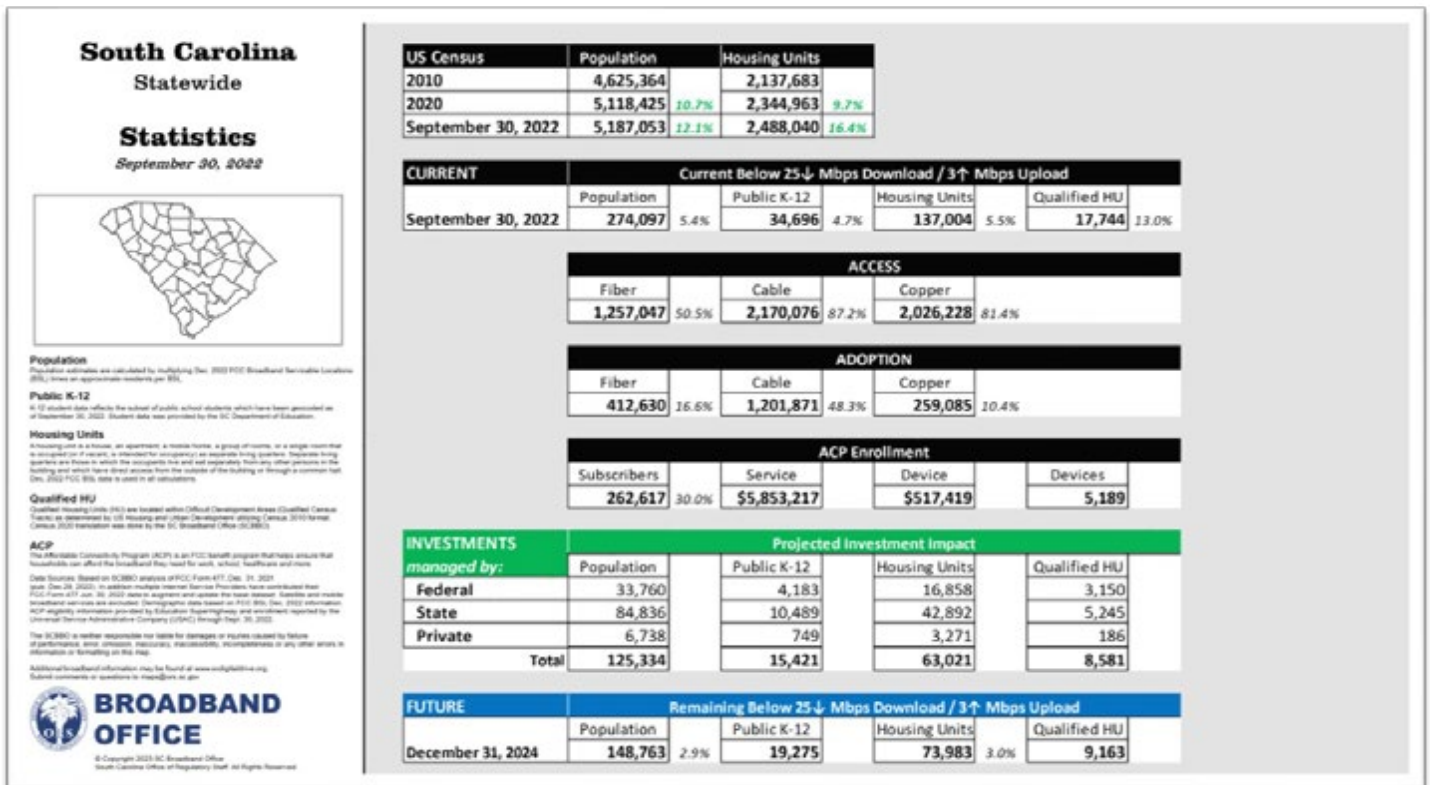
As of December 2022, 3 facilities based, mobile wireless providers and another 42 registered wireless resellers were operating in South Carolina. The wireless companies provided service to 5 million wireless subscribers as reported to the ORS.

ORS Consumer Services

The ORS tracks a wide range of consumer complaints related to regulated and non-regulated telecommunications services. Chart 2 depicts a breakdown of complaint calls received by the ORS during 2022. By far, the largest area of complaints in telecommunications relates to non-regulated aspects of the business (82%), Service quality (12%), billing (6%).

Broadband Statistics

In July of 2021, the S.C. Broadband Office was created to advance the deployment of those facilities necessary for South Carolinians to obtain high-speed internet service. The attached chart reflects information available as of September 30, 2022. This data will be updated as federal, state and private investments continue to be made in South Carolina.



Conclusion

In conclusion, wireless and broadband infrastructure has advanced and is continuing to be deployed. The Local Competition Report is no longer necessary and ORS recommends that S.C. Code Section 58-9-280 (G)(3) be deleted.