



The Vehicle Registration Payment Portal is now live for passenger carriers.

Our office will be closed on December 22, 25, and 26 in observance of the Christmas holiday.

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ORS Releases Consumer Information for Palmetto Utilities Rate Increase Request

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Tue, 02/25/2020

[Docket No. 2019-281-S](#)

Palmetto Utilities, Inc., (PUI) filed an application to increase its rates by approximately 28 percent with the Public Service Commission of South Carolina (PSC) in November of 2019. The average residential customer's monthly bill would increase by \$14.52 per month if approved.

[How Your Rates
May Change
\(PDF\)](#)

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[Palmetto
Utilities, Inc.
Rate Increase
Request
Overview \(PDF\)](#)

About Palmetto Utilities, Inc.

PUI is a wastewater utility located northeast of Columbia with 27,905 residential, commercial, and multi-family customers in Richland and Kershaw Counties.

How Can Customers Participate?

Below is a summary of how consumers are able to engage in this case.

1. Fill out a Letter of Protest on the [PSC's website](#).

2. Attend Public Hearings and Testify

The Public Service Commission (PSC) is holding public hearings so consumers could let the Commissioners hear their concerns.

Spring Valley High School

120 Sparkleberry Lane, Columbia, SC 29229

Thursday, March 12, 2020 | 6:00 PM

Virtual Public Night Hearings

Thursday, March 19, 2020 | 6:00 PM

Monday, June 22, 2020 | 6:00 PM

You must pre-register to testify. Call (803) 896-2639 and pre-register by leaving your name, address, and telephone number.

Intervenors

- ORS ([View ORS testimony filed with the PSC.](#))
- SC Department of Consumer Affairs
- Lisa Levine

Important Dates (as published by the PSC)

11/27/2019	Application Filed
01/21/2019	Petition to Intervene Deadline
03/10/2020	PUI Testimony Due
03/12/2020	Night Hearing, Spring Valley High School, 6 PM
03/19/2020	Virtual Public Night Hearing, 6 PM
05/26/2020	Intervenor and ORS Testimony Due Date
06/09/2020	PUI Rebuttal Testimony Due Date
06/16/2020	Intervenor/ORS Surrebuttal Testimony Due Date
06/22/2020	Virtual Public Night Hearing, 6 PM
07/13/2020	PSC Hearing Begins
08/06/2020	PSC Order Issued



Federal Commissions, Boards, and Agencies

Other Sites

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State of South Carolina
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, SC 29201

General Information: (803) 737-0800
Consumer Complaints and Inquiries:

SC Office of Inspector General Fraud Hotline

(803) 737-5230 (local)

1-800-922-1531 (toll-free within South Carolina)

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