



Custom Built For Fiber

✓
**Volume
(Updates &
Remarks)**

✓
**Compliance
Reporting
& Filtering**

✓
**Damage
Reporting**



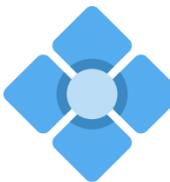
Current Pain Points





Updates and Remarks

- **Updates are to Extend the Life**
- **Remarks Apply Fresh Paint**



Update

Update notices are to extend the life of the notice for an additional 15 working days. **Members may not apply fresh paint or flags.** If marks are destroyed and fresh paint is required, please hit cancel and initiate a Remark notice.

An update does not change the work area. If work area is changing or is not correct on an existing locate a new locate notice will need to be entered. Only information to be entered into this field is your name if you are not the original caller on the locate notice. If you are not the original caller on the locate notice, please put *Update By:* and your first and last name. Example: *Update By: Steve Smith.*

Ticket Number:	2302240001	Dated:	02/24/2023 12:07 AM
Place:	ROCK HILL	Street Address:	1915 CAVENDALE DR
Caller Name:	BRANSEN CHRISTOPHER	Phone:	(859) 338-3381

Are the markings from the previous ticket disturbed, damaged, or no longer visible? Yes No

This ticket does not meet the criteria for an Update.

If the markings are disturbed, damaged, or are no longer visible; click Cancel to return to the original ticket then select Remark.

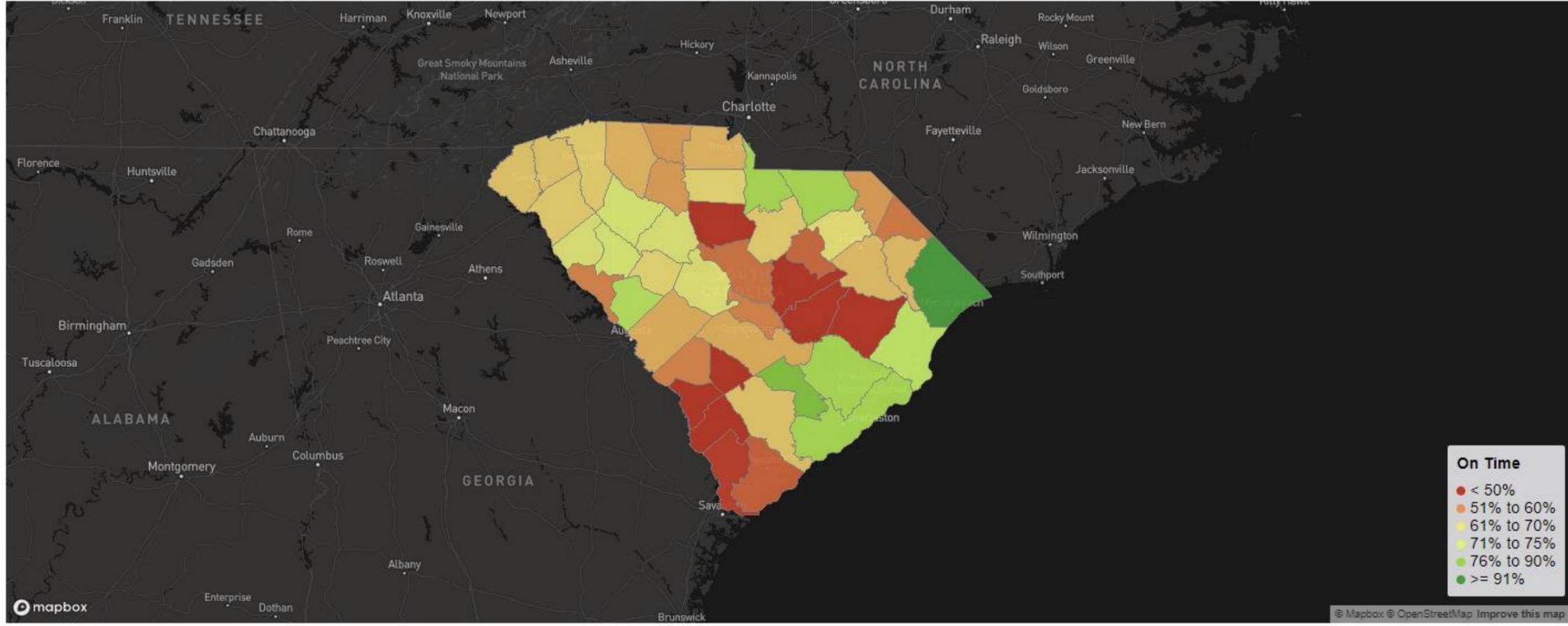
Year

On Time
77%

Late
28%

Never
3%

Positive Response Breakdown



stats.sc811.com





Work Site Info

South 811 Carolina Switch to Coursettra

Home Tickets Damage Reports Excavators Members Service Areas Service Providers Destinations People Administration Roles Communications Reports Alerts

Contact: Phone: Function: New Mapped By: [Dropdown]

[View Subcontractors \(0\)](#)

Work Information

Work Type: Work Type Secondary Work Type

Company Doing Work: [Text Field]

Duration: [Text Field] Explosives: Drilling/Boring:

Premarked:

Subdivision: [Text Field] New Subdivision:

Job ID: [Text Field]

Done For: [Text Field]

Address in Instructions?

Damage/Emergency? If Damaged, how: [Dropdown]

- **Adding/Editing Sub Contractors**
- **Multiple Options for Work Type(s)**
- **Examples: State Grant, Conduit Install/Repair, etc.**
- **Utilization of Job ID and Done For**
- **Additional Fields Aids in Querying Data**





Fiber Work Types

FIBER INSTALL/REPAIR

FIBER-FEDERAL GRANT INSTALL/REPAIR

FIBER-STATE GRANT INSTALL/REPAIR

- **Specialized Work Types MUST Be Utilized to be Effective**





Fiber Compliance View

View: FIBER COMPLIANCE VIEW ▾

Saved Views

CODE VIEW

CSR VIEW

DEFAULT VIEW

EC VIEW

✓ FIBER COMPLIANCE VIEW



Job ID



Dig Site Centroid





South 811 Carolina Switch to Coursettra MISTY WISE

Home Tickets Damage Reports Excavators Members Service Areas Service Providers Destinations

Search Contacts

My Tickets 0
*Past 60 days

Filter by Ticket Number [reset](#)
Min 6 characters required

Items per Page: 25

Results: 0

Status	Ticket Type	Company Name	Place	Street	Taken Date	Ticket Number
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South 811 Carolina Switch to Coursettra MISTY WISE

Home Tickets Damage Reports Excavators Members Service Areas Service Providers Destinations People Administration

Ticket Search

Filter by Ticket Number [reset](#)
Min 6 characters required

View: FIBER COMPLIANCE VIEW Filter: Last 30 Days

Items per Page: 25
* paging limited to 10,000 results

Results: 12

Taken Date	Company Name	Work Done By	Work Done For	Work Type	County	Place	Street	Near Street	Dig Site Centroid
3/27/2023 3:36 PM	ELECTRI... INC	ELECTRI... INC	BLUE RIDGE ELECTRIC CO-OP	FIBER INSTALL...	GREENV...	TRAVELE... REST	SC 11	LITTLE MIKE LOOP	-82.3986... 35.1008...
3/27/2023 3:36 PM	ORA DIRECTI... DRILLING INC	ORA DIRECTI... DRILLING INC	AT&T // ANSCO	FIBER INSTALL...	PICKENS	EASLEY	CAROLYN RD	HELEN DR	-82.5780... 34.8067...
3/27/2023 3:34 PM	ANSCO & ASSOCIA... LLC	ANSCO & ASSOCIA... LLC	AT&T	FIBER INSTALL...	GREENV...	GREENV...	118 MANLY ST	E NORTH ST	-82.3911... 34.8510...



Fiber Compliance View in Exactix

Ticket Search

exactix

[+](#) New [List](#) [Dashboard](#)

Filter by Ticket Number [reset](#)
Min 6 characters required

« Previous **1** 2 3 4 5 ... 400 Next » Items per Page
25
* paging limited to 10,000 results

View: FIBER COMPLIANCE VIEW [Filter](#) LAST 365 DAYS

Results: 1,316,322

Ticket Number	Version	Job ID	Taken Date	Company Name	Work Done By	Work Done For	Work Type	County	Place	Street	Near Street	Dig Site Centroid
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Job ID

Dig Site Centroid

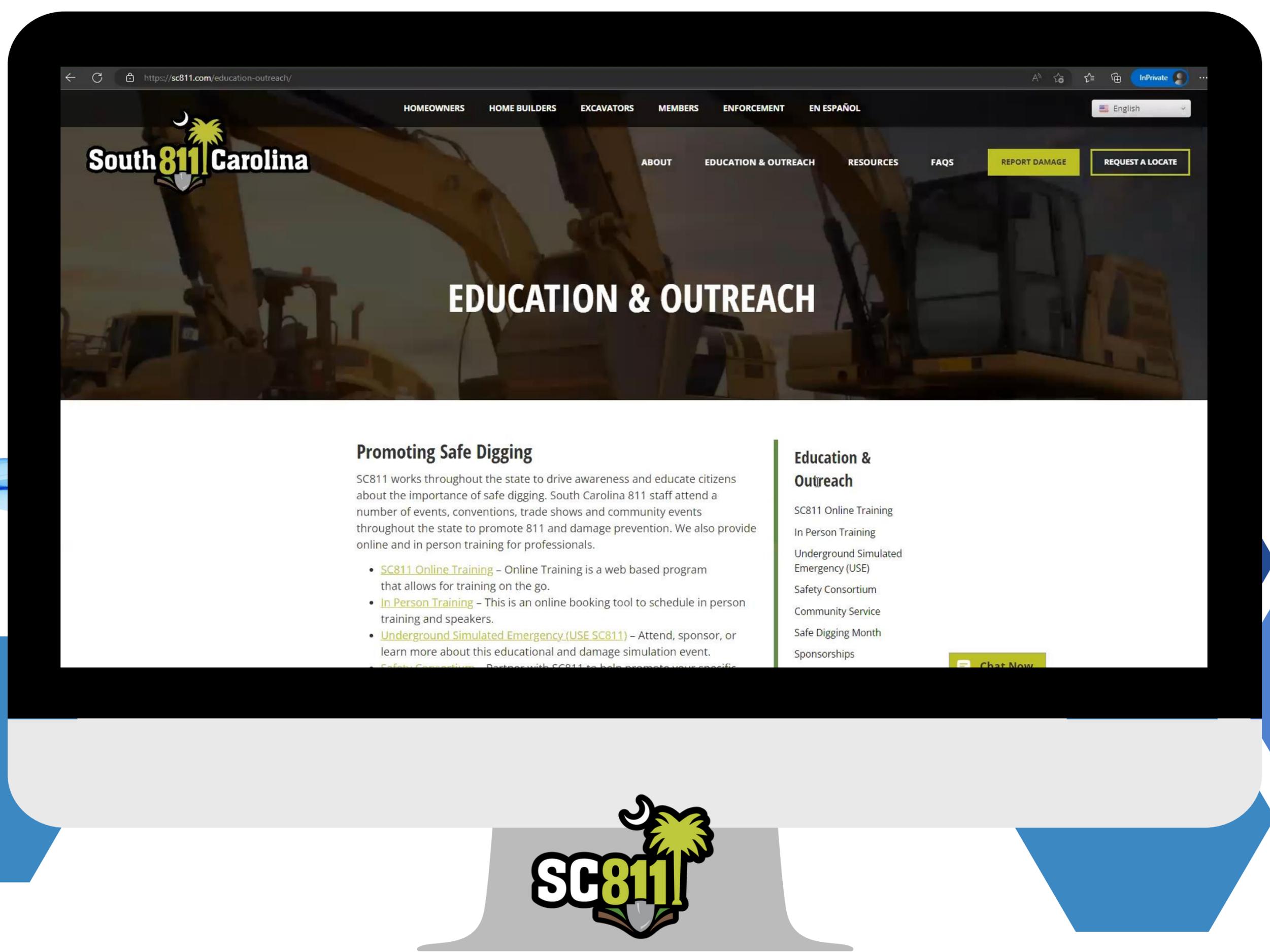


Who Should Take The Training?

**Any persons responsible for
managing/entering locate
tickets for fiber work.**



Fiber Course





**Ticket
numbers
immediately**



**Manage
tickets by
checking
responses**



**Process
Secondary
Actions**



Exactix Plus User Access



Upgrade To:

**Add Service
Area**

**Long
Distance
Tool**



Damage Reporting

The screenshot displays the South 811 Carolina web application interface. The top navigation bar is green and contains the logo, the text "South 811 Carolina", and a link to "Switch to Coursettra". A left-hand sidebar menu lists various application features, with "Damage Reports" highlighted in yellow. The main content area is titled "Reporter Information" and includes a "reset" link. Below this, there are several form fields: "Reporter Name:" (with a red error bar), "Reporter Phone:", "Reporter Company:" (with sub-fields for "Company Name *" and "Office Name *"), "Reporter Address:" (with sub-fields for "Address *", "City *", "Stat...", and "Zip *"), and "Reporter Email:". The second section is titled "Work Site Information" and includes: "Work Type:" (a dropdown menu), "Who was doing the work?", "Date and Time of Event or Discovery:" (set to "03/27/2023, 04:54 PM" with a calendar icon), "Location of Damage:" (with sub-fields for "State" (set to "SC"), "County *", "Street/Address *", and "Place *"), and "Nearest Intersecting Street:" (with a note "within 1/4 mile of Job Site"). The bottom left of the sidebar shows the version number "v 3.0.44".



Contact Us

🌐 **Chat Online: [SC811.com](https://www.sc811.com)**

✉ **Email: Support@sc811.com**

☎ **Phone: 1-800-290-2783**

Option # 1

