South Carolina 2024 ARPA Grant Program Application SLFRF 3.0



Section 1.1 - Applicant Information

Legal Entity/Organization Name	Sandhill Telephone Cooperative, Inc.
Parent Organization	N/A
Entity Type (e.g. Corporation, non-profit, cooperative, governmental entity)	Cooperative
Primary Contact Name	Kirby Wayne
Title	Chief Operations Officer
Mailing Address City, State, Zip	122 S. Main St. Jefferson, SC 29718
Phone Number	843-622-4626
Email	kirby.wayne@mysandhill.net
Secondary Contact Name	Johnny McKenzie
Title	Assistant Plant Manager
Mailing Address City, State, Zip	122 S. Main St. Jefferson, SC 29718
Phone Number	843-337-0711
Email	johnny.mckenzie@mysandhill.net
FCC Registration Number (FRN):	1886464
Registered in the System for Award Management (SAM) - (Yes/No)	Yes
Unique Entity ID (UEI) Number	MYK7LMF56H77
Federal Tax ID Number	57-0351757
SC State Vendor Number	7000025393

Section 1.2 - Project Name/Number

Project Number (Format XXX-XX) Project Name Project Priority (1-5, 1 serving as highest priority for applicant)

Section 1.3 - Broadband Service Provider Context

Date of Applicant's Initial FCC Submission

Date of Applicant's Most Recent FCC Submission

Applicant has experience delivering broadband service via fiber and/or hybrid fiber-coax infrastructure (YES/NO)

Section 1.4 - Broadband Infrastructure Information

Indicate the type(s) of broadband infrastructure technology to be
deployed in the project service area.
Projects must provide a minimum of 100/20 Mbps scalable to
100/100 Mbps. Applicant must explain in detail why the proposed
project cannot provide 100/100 Mbps.

Will all structures be served with the same technology type? Estimated Miles of Fiber to be Installed

Estimated Percentage Underground

Estimated Percentage Aerial

Fiber to the Premises Minimum Sustainable Download/Upload Speeds 100/100 Mbps Yes 20 70.00% 30.00%

Section 1.5 - Project Timeline

Project Start Date	July 1, 2024
Project Construction Activity Begins	October 1, 2024
Project Construction Activity Completion	February 2, 2026

Yes

Customer Premises

Initiation of Operations (premise installations begin)

Overall Project Completion Date Will the project be completed within 24 months of official Notice to Proceed (NTP)? March 2, 2026

June 30, 2026

SHT-30 ILEC ARPA 3.0

	June 30, 2009
	3/1/2024
Yes	

Section 1.6 - Low-Cost Plan

(Must be a minimum of 100/20 Mbps)

What Download/Upload speed is offered in your low-cost residential plan? (Example 100/20) What is the monthly cost of the plan? Does the above speed tier include unlimited data? (YES/NO) Is a Consumer-based Contract Required? (YES/NO) Duration of Low-Cost Plan (Post Construction)

100/100 Mbps
\$34.95
Yes
No
2 Years

Section 1.7 - Free Public Wi-Fi

Will a new Free Public Wi-Fi location(s) be added? Free Public Wi-Fi is a location where anyone can access the Wi-Fi network at no cost 24/7, 365 days. Wi-Fi location needs to be in county or counties applied for.

If yes, how many locations will be added?

If yes, specify the duration the applicant will offer this service.

5	
	Yes
	3
	2 years

Section 1.8 - Network Resiliency

y of the Network Resilient Items will be implemented in the project area.

indicate if any of the Network Resident iten	is will be implemented in the project area.
Ensure power redundancy with DC Battery/Diesel/Gas Generator	
Backup from temporary power loss at premise, Network Operations	
Center (NOC), and OLTs.	Will Implement
Ensure OLTs have divergent paths to redundant upstream equipment.	Will Implement
Configure OLTs on a fiber ring so the network may continue operation	
if fiber is cut and/or damaged.	Will Implement
Establish an Emergency Action Plan (EAP).	Will Implement
Conduct readiness drills and tabletop exercises leveraging the EAP,	
document lessons learned and update the EAP based upon findings.	Will Implement
Deploy facilities underground as opposed to aerial to minimize	
impacts of downed utility poles from hurricanes, tornadoes, and	
vehicle accidents occurring in rights of way.	Will Implement
Diversify connectivity by including more than a single tier-one	
provider as an access point to the Internet through the ISP's network.	Will Implement
Maintain field service teams and spare equipment on standby before,	
during, and after major weather events and enact mutual assistance	
agreements, if appropriate.	Will Implement
Conduct regular site inspections for encroachments, damaged facilities,	
susceptible facilities or other threats through field reconnaissance and	
windshield surveys on facilities.	Will Implement
Elevate OLTs above base flood elevations in mapped floodplains and	
associated flood-prone areas.	Will Implement

South Carolina 2024 ARPA Grant Program Application SLFRF 3.0



Section 2.2 - Funding Details

Description	Comment	Amount	
South Carolina ARPA Broadband Grant Program Funds requested		\$	695,645.00
Applicant-Provided Funding		\$	231,882.00
Third-Party Funding Source (if applicable)		\$	-
Total Project Cost		\$	927,527.00
Percentage Funds Requested from SC Broadband Office			75%
Percentage Funds from Applicant Match			25%
Percentage Funds from Third Party Funding Source			0%

ADJUST APPLICANT PROVIDED FUNDING AMOUNT TO GET WHOLE PERCENTAGES ONLY

South Carolina 2024 ARPA Grant Program Application SLFRF 3.0



Section 3.1 Confirmations

Applicant participates in the Affordable Connective Program (ACP) and will participate in the ACP for the life of ACP for the Project Service Area.	Agree
Applicant will provide at least one low-cost option without data usage caps and at speeds sufficient for households with multiple users for a disclosed period of time.	Agree
The Project will comply with the requirements set forth in ARPA, South Carolina Act No. 244 of 2022, and other federal, state, and local laws, including environmental and permitting laws and regulations.	Agree
The Applicant will not use ARPA funds to procure or obtain certain telecom and video surveillance services or equipment as outlined in 2 CFR 200.216 and 2 CFR 200.471.	Agree
Applicant will not use ARPA funds to modernize cybersecurity for existing and new broadband networks.	Agree
Applicant will not procure telecommunications equipment or services from China.	Agree
The Project includes pre-project development uses or costs	Agree
If Yes to above, the pre-development uses or costs will be (1) tied to an eligible broadband project or reasonably expected to lead to such a project; and (2) obligated within the period between Feb. 1, 2024, and December 31, 2026 and expended to cover such obligations by December 31, 2026.	Agree
Applicant will require its employees, contractors, and subcontractors to comply with the applicable requirements in the South Carolina Underground Facility Damage Prevention Act pursuant to Title 58, Chapter 36 of the South Carolina Code of Laws, as amended.	Agree
Applicant affirms that it will consult with the SC Department of Transportation, electric utilities as well as local water sewer utilities as to any possible efficiencies that can be achieved with a "dig once" approach.	Agree



4.1 - Additional Information

(max 2000 character limit per item)

Provide a Summary Narrative that describes your project.

This narrative must be unique for each project and discuss this project only. Refrain from discussing rates, structure counts, estimated dates, work that occurred in the past, or the Company's history of providing Broadband service. Limit 750 Characters.

The SHT-30 ARPA 3.0 project will consist of approximately 20 miles of fiber that will provide a broadband service of a minimum of 100/20 Mbps up to 1 Gig symmetrical connectivity to the residents inside of the project area. This project will extend Sandhill's fiber network throughout remote areas in Chesterfield County. The scope of this project is to provide fiber services to not only the residents along the main highways but also along the side roads in the county. This project would enable Sandhill to establish equipment in the area that will help reduce the digital divide in this rural area.

Describe how your proposal meets the needs of the community to be served as described in the "Guidelines." Refrain from discussing rates, structure counts, estimated dates, work that occurred in the past, or the Company's history of providing Broadband service. Limit 500 Characters (including spaces).

We work closely with the local school districts and a local community college (NETC) to identify areas where people desire to further their education from home. Several people have requested more connectivity not just for educational purposes, but for working remotely from home. Our elderly community also needs reliable broadband so they can take advantage of telehealth programs along with helping their relatives to monitor security equipment to know their loved ones are safe.

If the proposed Project is in an area that is subject to an existing federal or state funding commitment for reliable speeds of 100/20 Mbps, explain why there is an identified need for additional broadband investment that is not met by existing federal or state funding commitments.

We have made every effort to verify that the census blocks that we are applying to receive State funding are census blocks that are not currently funded via any grants or that no other ISP has fiber covering the entirety of the census blocks. We used a combination of ORS eligibility maps, RDOF awarded maps, maps provided on ISP's website dictating where they offer broadband services that meets the current ORS minimum speed requirement either via fiber or cable, talking with community leaders and local governments as well as spending numerous hours riding the areas ourselves verifying that the areas do not have a fiber network. To our knowledge, we have designed our projects so that there should not be conflicts. Some of the designs will require that we build along a road that has fiber already, but we must go along this road to reach the unserved or partially served census blocks that make up the project that we are applying for grant funding. Describe any plans or programs you have developed <u>and propose to implement</u> to improve adoption in the community described in this proposal.

Currently, we offer customers the opportunity to sign up for Lifeline. If the customer qualifies, they can receive a monthly discount off their internet bill. This allows the customers to get monthly internet service for a discounted rate. In addition, we offer free Wi-Fi, one access point, to every internet subscriber, which allows the ability to complete work or school or have a telehealth visit from any room in the home. We use our website, bi-monthly magazine, bill messages, Facebook and other signage to advertise our services. We hang door tags in areas that are being built and encourage the customer to call and speak with a representative about services and assistance programs if needed. We also visit schoools in our communities and hand out flyers educating people on Lifeline. We are heavily involved in the communities we serve and are involved in all local festivals/events where we distribute information and address any questions from the public. We are able to process reports with data to verify installs, interest in our services as well as analytics from our website to determine the number of visits or clicks. Through Salesforce, we are able to isolate serviceable areas and target them with direct marketing via mail and in person.

Describe your plans or programs you have developed <u>and propose to implement</u> to increase digital literacy, for example, support through online training, for this project?

We use our website, Facebook, SmartHub, our online account management sustem, and have computers set up in each office's lobby for cutomer use. We assist customers with email set up on mobile devices such as tablets and smartphones to make sure they receive the documentation needed for any type of assistance programs both in person and over the phone. We also have 24/7 Technical Support where our agents can assist customers with technical issues as well as troubleshoot with the ability to screen share. These calls are recorded, and reports can be generated to verify. We offer TrendMicro Plantinum virus protection to all broadband subscribers on up to three devices. It gives recommendations inside the program to strengthen security and digital presence awareness. We use printed materials such as posters, bill inserts, custom bill messages and flyers are used to direct potential customers to not only our company website but those taht provide assistance with paying their internet bill.

Will the Project deliver broadband in the approved Project Area that meets or exceeds	
symmetrical download and upload speeds of 100/100 Mbps?	

Yes

If no to above, explain and provide support demonstrating why the Project will not deliver such speeds and provide an affidavit that 100/100 Mbps symmetrical download/upload speeds are not practicable.

Explain how the Applicant will consult with the community in the Project Area on the general affordability needs of the target markets.	
Sandhill has a great working relationship with all the Chamber of Commerce offices in our area as well as the County Council, Economic Development Boards, School Districts and Business Owners. We will continue to foster those relationships while having a presence at community events, serving on the boards of our local organizations as well as being a partner with the school districts. These connections provide us opportunities to speak about, share and distribute materials regarding our services and assistance programs available to our area.	
Will the Project (1) prioritize investments in fiber-optic infrastructure wherever feasible and focus on projects that deliver a physical broadband connection by prioritizing projects that achieve last mile connections or ensure funded middle mile projects have commitments in place to support new and/or improved last mile service; (2) include affordability options and shall participate in ACP for the life of ACP; and (3) prioritize support for local networks owned, operated, or affiliated with local governments, nonprofits, and cooperatives.	Yes
If no to above, explain.	
If awarded, will the Grant funds be used to overbuild another existing broadband provider or to reimburse expenses related to overbuilding another broadband provider?	No
If yes to above, explain.	

South Carolina 2024 ARPA Grant Program **Application SLFRF 3.0**



5.1 - Project Sponsors

Entity Name Entity Type (.e.g. Corporation, non-profit, cooperative, governmental entity)

Role within proposed project

Primary Contact Name

Title

Mailing Address City, State, Zip

Phone Number

Email

Title

Chesterfield County Economic Development

Governmental Entity

Coordination with local businesses on expansion needs and new growth opportunities

Libby Lear

Director

700 W. Blvd., Chesterfield, SC 29709

843-623-6500

llear@chesterfieldcountysc.com

5.2 - Project Sponsors

Chesterfield County School District Entity Name Entity Type (.e.g. Corporation, non-profit, cooperative, governmental entity) Governmental Education Entity Overseeing the educational needs and direction Role within proposed project of the K-12 students in Chesterfield county. Primary Contact Name Chan Anderson Superintendent Mailing Address City, State, Zip 401 West Blvd., Chesterfield, SC 29709 Phone Number 843-623-2175 Email canderson@chesterfieldschools.org

5.3 - Project Sponsors

Entity Name Entity Type (.e.g. Corporation, non-profit, cooperative, governmental entity)

Role within proposed project

Primary Contact Name

Title

Mailing Address City, State, Zip

Phone Number

Email

House of Representatives

Governmental entity Representative of Chesterfield and Lancaster Counties

Richard L. "Richie" Yow

SC House District 53 Representative

178 Mill St., Chesterfield, SC 29709

843-623-5001

RichardYow@schouse.gov

5.4 - Project Sponsors

Entity Name Entity Type (.e.g. Corporation, non-profit, cooperative, governmental entity)

Role within proposed project

Primary Contact Name

Title

Mailing Address City, State, Zip

Phone Number

Email

Marlboro County Government

Governmental entity

IT support

Steven M Pollard

IT Director Marlboro County

PO Box 419, Bennettsville, SC 29512

843-479-5600

South Carolina 2024 ARPA Grant Program Application SLFRF 3.0



6.1 - Attachment Checklist

(Please attach the following items to application)

GIS Shapefiles	
Proposed 2020 Census Blocks	Select one
Proposed Fiber/Cable Lines	Select one
Proposed Structures Served by Type	Select one
Proposed Network Junctions	Select one
Signed affidavit certifying grant application is complete and accurate	Select one
Proof of funding related to proposed project or non-cash support, provide associated	
documentation e.g. yearly financial reports, bank statement, etc.	Select one
Letters of support and strategic partnerships	Select one
Copies of Applicant's Current Fee Structure for all Internet Speed Tiers	Select one
Certificates of Insurance	Select one
Any additional information evidencing community need for project	Select one