# South Carolina 2024 ARPA Grant Program Application SLFRF 3.0



## Section 1.1 - Applicant Information

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Legal Entity/Organization Name	Lumos Fiber of South Carolina, LLC
Parent Organization	Gridiron Fiber Corp.
Entity Type (e.g. Corporation, non-profit, cooperative, governmental entity)	Corporation
Primary Contact Name	Andrew Stevenson
Title	Director, Market Development
Mailing Address City, State, Zip	4100 Mendenhall Oaks Pkwy, Ste. 300, High Point, NC 27265
Phone Number	336-821-8801
Email	andrew.stevenson@lumosfiber.com
Secondary Contact Name	Tim Pressley
Title	Manager, External Affairs
Mailing Address City, State, Zip	4100 Mendenhall Oaks Pkwy, Ste. 300, High Point, NC 27265
Phone Number	336-821-8650
Email	tim.pressley@lumosfiber.com
FCC Registration Number (FRN):	33889254
Registered in the System for Award Management (SAM) - (Yes/No)	Yes
Unique Entity ID (UEI) Number	JG8NZC21L96
Federal Tax ID Number	38-4257201
SC State Vendor Number	7000342305

### Section 1.2 - Project Name/Number

Project Number (Format XXX-XX) Project Name Project Priority (1-5, 1 serving as highest priority for applicant) LUM-01 Lumos-Spartanburg County ARPA 3.0

## Section 1.3 - Broadband Service Provider Context

Date of Applicant's Initial FCC Submission

Date of Applicant's Most Recent FCC Submission

Applicant has experience delivering broadband service via fiber and/or hybrid fiber-coax infrastructure (YES/NO)

### Section 1.4 - Broadband Infrastructure Information

Yes

Indicate the type(s) of broadband infrastructure technology to be deployed in the project service area.

Projects must provide a minimum of 100/20 Mbps scalable to

100/100 Mbps. Applicant must explain in detail why the proposed project cannot provide 100/100 Mbps.

Will all structures be served with the same technology type? Estimated Miles of Fiber to be Installed

Estimated Percentage Underground

Estimated Percentage Aerial

Fiber to the Premises
Minimum Sustainable Download/Upload Speeds 100/100 Mbps

Yes	
	43
	70.00%
	30.00%

### <u>Section 1.5 - Project Timeline</u> (Maximum Timeline Allotted is 24 months)

Yes

Project Start Date	July 1,
Project Construction Activity Begins	February 1,
Project Construction Activity Completion	June 30,
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,

#### **Customer Premises**

Initiation of Operations (premise installations begin)

Overall Project Completion Date Will the project be completed within 24 months of official Notice to Proceed (NTP)?

May 1, 2025
June 30, 2026

<u>ce Provider Context</u>

1-Mar-24

2024 2025 2026

March 1, 2024

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## Section 1.6 - Low-Cost Plan

#### (Must be a minimum of 100/20 Mbps)

What Download/Upload speed is offered in your low-cost residential	
plan? (Example 100/20)	200/200
What is the monthly cost of the plan?	\$ 50.00
Does the above speed tier include unlimited data? (YES/NO)	Yes
Is a Consumer-based Contract Required? (YES/NO)	No
Duration of Low-Cost Plan (Post Construction)	0 years

#### Section 1.7 - Free Public Wi-Fi

Will a new Free Public Wi-Fi location(s) be added? Free Public Wi-Fi is a location where anyone can access the Wi-Fi network at no cost 24/7, 365 days. Wi-Fi location needs to be in county or counties	
applied for.	Yes
If yes, how many locations will be added?	
If yes, specify the duration the applicant will offer this service.	3 years

## Section 1.8 - Network Resiliency

#### Indicate if any of the Network Resilient Items will be implemented in the project area.

Ensure power redundancy with DC Battery/Diesel/Gas Generator Backup from temporary power loss at premise, Network Operations Center (NOC), and OLTs.

Ensure OLTs have divergent paths to redundant upstream equipment. Configure OLTs on a fiber ring so the network may continue operation if fiber is cut and/or damaged. Establish an Emergency Action Plan (EAP).

Conduct readiness drills and tabletop exercises leveraging the EAP, document lessons learned and update the EAP based upon findings. Deploy facilities underground as opposed to aerial to minimize impacts of downed utility poles from hurricanes, tornadoes, and vehicle accidents occurring in rights of way.

Diversify connectivity by including more than a single tier-one provider as an access point to the Internet through the ISP's network. Maintain field service teams and spare equipment on standby before, during, and after major weather events and enact mutual assistance agreements, if appropriate.

Conduct regular site inspections for encroachments, damaged facilities, susceptible facilities or other threats through field reconnaissance and windshield surveys on facilities.

Elevate OLTs above base flood elevations in mapped floodplains and associated flood-prone areas.

Will Implement	
Will Implement	
Will Implement	
TAT:11 T 1	
Will Implement	

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#### Section 2.2 - Funding Details

Description	Comment	Amount
South Carolina ARPA Broadband Grant Program Funds requested		\$ 881,454.19
Applicant-Provided Funding		\$ 846,887.36
Third-Party Funding Source (if applicable)		\$-
Total Project Cost		\$ 1,728,341.55
Percentage Funds Requested from SC Broadband Office		51%
Percentage Funds from Applicant Match		49%
Percentage Funds from Third Party Funding Source		0%

ADJUST APPLICANT PROVIDED FUNDING AMOUNT TO GET WHOLE PERCENTAGES ONLY

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## Section 3.1 Confirmations

Applicant participates in the Affordable Connective Program (ACP) and will participate in the ACP for the life of ACP for the Project Service Area.	Agree
Applicant will provide at least one low-cost option without data usage caps and at speeds sufficient for households with multiple users for a disclosed period of time.	Agree
The Project will comply with the requirements set forth in ARPA, South Carolina Act No. 244 of 2022, and other federal, state, and local laws, including environmental and permitting laws and regulations.	Agree
The Applicant will not use ARPA funds to procure or obtain certain telecom and video surveillance services or equipment as outlined in 2 CFR 200.216 and 2 CFR 200.471.	Agree
Applicant will not use ARPA funds to modernize cybersecurity for existing and new broadband networks.	Agree
Applicant will not procure telecommunications equipment or services from China.	Agree
The Project includes pre-project development uses or costs	Disagree
If Yes to above, the pre-development uses or costs will be (1) tied to an eligible broadband project or reasonably expected to lead to such a project; and (2) obligated within the period between Feb. 1, 2024, and December 31, 2026 and expended to cover such obligations by December 31, 2026.	Select one
Applicant will require its employees, contractors, and subcontractors to comply with the applicable requirements in the South Carolina Underground Facility Damage Prevention Act pursuant to Title 58, Chapter 36 of the South Carolina Code of Laws, as amended.	Agree
Applicant affirms that it will consult with the SC Department of Transportation, electric utilities as well as local water sewer utilities as to any possible efficiencies that can be achieved with a "dig once" approach.	Agree



# 4.1 - Additional Information

(max 2000 character limit per item)

Provide a Summary Narrative that describes your project.

This narrative must be unique for each project and discuss this project only. Refrain from discussing rates, structure counts, estimated dates, work that occurred in the past, or the Company's history of providing Broadband service. Limit 750 Characters.

The project will expand FTTP broadband infrastructure (XGS-PON) and symmetrical multi-gigabit fiber internet services to unserved and underserved homes, students, and small businesses in the communities Cowpens, Greer, Lyman, Spartanburg, Wellford, Arcadia, Camp Croft, Fairforest, Roebuck, Saxon, Startex, and Southern Shops, as well as unincorportaed parts of the County. The project will impact families served by Spartanburg County Schools Districts 3, 5, 6, and 7. Lumos' 100% Fiber Optic network will bring reliable, high-speed internet service to these communities, empowering families and small businesses with enhanced digital experiences as the first fiber-optic internet provider for many in the project area.

Describe how your proposal meets the needs of the community to be served as described in the "Guidelines." Refrain from discussing rates, structure counts, estimated dates, work that occurred in the past, or the Company's history of providing Broadband service. Limit 500 Characters (including spaces).

The community will benefit by gaining access to affordable internet services providing symmetrical multi-gigabit speeds capable of supporting multiple connected devices and high-bandwidth applications without lagging. Internet access is a necessity for full participation in today's society including searching and applying for jobs, working from home, online and remote education for students of all ages, telehealth applications, and various entertainment platforms.

If the proposed Project is in an area that is subject to an existing federal or state funding commitment for reliable speeds of 100/20 Mbps, explain why there is an identified need for additional broadband investment that is not met by existing federal or state funding commitments.

Not applicable.

Describe any plans or programs you have developed <u>and propose to implement</u> to improve adoption in the community described in this proposal.

Lumos is committed to making the internet accessible for everyone. That's why we offer a range of plans to fit consumers' needs and budgets. Plus, to help users stay connected for less, we're proud to participate in the FCC's Affordable Connectivity Program where eligible households may save up to \$30 per month on any Lumos Fiber Internet plan. We use various methods to increase awareness and adoption of Lumos Fiber Internet services such as press releases, direct mail, door hangers, yard darts, online and radio advertising, door-to-door sales, field marketing outreach at community events, and groundbreaking and ribbon-cutting celebrations. Our regular engagement with local officials and involvement with local Chambers of Commerce are important ways we increase awareness of the Lumos brand and maintain good relations with the community. We're committed to providing customers with regional customer service and technical support 24 hours a day, 365 days a year. If you have a question or a problem, you're never without help. Additionally, with Lumos Total Home Wi-Fi you can enjoy a worry-free experience, from professional installation to ongoing support and management. We're here to remotely monitor, manage, and troubleshoot any issues along the way managed by our expert and regionally based customer service team that has above average net promoter ratings.

Describe your plans or programs you have developed <u>and propose to implement</u> to increase digital literacy, for example, support through online training, for this project?

Lumos has a history of partnering with local governments and non-profits on programs that support digital literacy. For example, we recently made a monetary donation to a Spartanburg County based children's home for a technolgy tutor. Lumos' VP of Market Development, Derek Kelly, sits on the board of the Kramden Institute, a North Carolina based non-profit that refurbishes computers and offers technology training for underserved members of the community. Kramden has recently expanded their offerings to South Carolina and so we will continue to support Kramden's efforts there to help close the digital divide. In addition, the Lumos Market Development and Field Marketing teams will go into the communities we serve to meet and engage with community members by giving presentations at city and county council meetings and setting up information booths at community gatherings and festivals, for example. Through this engagement we will learn firsthand about the needs of the community with respect to broadband access and affordabilty, and in turn we will provide resources about the solutions we provide. From a customer service standpoint we are committed to providing our customers with top-of-the-line regional customer service and technical support 24 hours a day, 365 days a year. If customers have a question or a problem, you're never without help.

Will the Project deliver broadband in the approved Project Area that meets or exceeds symmetrical download and upload speeds of 100/100 Mbps?

Yes

If no to above, explain and provide support demonstrating why the Project will not deliver such speeds and provide an affidavit that 100/100 Mbps symmetrical download/upload speeds are not practicable.

# Explain how the Applicant will consult with the community in the Project Area on the general affordability needs of the target markets.

Lumos is committed to providing reliable and accessible (affordable) multi-gigabit internet services in the communities we serve, and there are a number of ways we stay engaged with local leaders, the business and non-profit communities, and residents directly. This approach helps us stay informed on a wide range of local needs, including the challenges around affordability of service. We meet and maintain regular communications with the administrators and staff of the counties, cities, and towns we serve. We are active in local Chambers of Commerce, which provide opportunities for our team members to interact with diverse businesses and non-profits and to receive different perspectives and insights from the local community. Our field marketing team and door-to-door sales team, for example, interact directly with residents in our service area. Through these opportunities we receive great feedback about the pricing and affordability of our services, which we take under advisement when marketing our services. Lumos is expanding to [Spartanburg County] as a new service provider to the area, which will enhance technology and pricing competition, benefiting consumers. As mentioned previously, we are proud to participate in the FCC's Affordable Connectivity Program where eligible households may save up to \$30 per month on any Lumos Fiber Internet plan. We offer a low-cost 200/200 Mbps plan for \$50 for all customers. Our intent is to always offer a low-cost plan to meet the affordability needs of our customers.

Will the Project (1) prioritize investments in fiber-optic infrastructure wherever feasible and focus on projects that deliver a physical broadband connection by prioritizing projects that achieve last mile connections or ensure funded middle mile projects have commitments in place to support new and/or improved last mile service; (2) include affordability options and shall participate in ACP for the life of ACP; and (3) prioritize support for local networks owned, operated, or affiliated with local governments, nonprofits, and cooperatives.	No
If no to above, explain.	
Our project will comply with items (1) and (2) above, but not item (3) since we are a priv	vately held company.
If awarded, will the Grant funds be used to overbuild another existing broadband provider or to reimburse expenses related to overbuilding another broadband provider?	No
If yes to above, explain.	

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## 5.1 - Project Sponsors

Entity Name

Entity Type (.e.g. Corporation, non-profit, cooperative, governmental entity)

Role within proposed project

Primary Contact Name

Title

Mailing Address City, State, Zip

Phone Number

Email

## Spartanburg School District 3

Governmental entity

Advocate

Dr. Julie Fowler

Superintendent

PO Box 267, 3535 Clifton Glendale Rd, Glendale SC, 29346

864-279-6000

jfowler@spartanburg3.org

## 5.2 - Project Sponsors

Entity Name Entity Type (.e.g. Corporation, non-profit, cooperative, governmental entity)

Role within proposed project

Primary Contact Name

Title

Mailing Address City, State, Zip

Phone Number

Email

Spartanburg School District 5
Governmental entity
Advocate
Randall R. Gary
Superintendent
PO Box 307, 100 N. Danzler Rd, Duncan SC,
29334
364-439-0051

Randall.Gary@spart5.net

## 5.3 - Project Sponsors

Entity Name
Entity Type (.e.g. Corporation, non-profit, cooperative, governmental entity)
Role within proposed project

**Primary Contact Name** 

Title

Mailing Address City, State, Zip

Phone Number

Email

Spartanburg County

Governmental entity

Advocate; permit approvals

Earl Alexander

Deputy County Administrator

PO Box 5666, Spartanburg, SC 29304

864-596-2526

ealexander@spartanburgcounty.org

## 5.4 - Project Sponsors

Entity Name Entity Type (.e.g. Corporation, non-profit, cooperative, governmental entity) Role within proposed project

Primary Contact Name

Title

Mailing Address City, State, Zip

Phone Number

Email

OneSpartanburg Inc.

Non-profit

Advocate

Katherine O'Neill

Chief Economic Development Officer

105 N. Pine St, Spartanburg, SC 29302

864-595-5000

koneill@onespartanburginc.com

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# 6.1 - Attachment Checklist

(Please attach the following items to application)

GIS Shapefiles	
Proposed 2020 Census Blocks	Yes
Proposed Fiber/Cable Lines	Yes
Proposed Structures Served by Type	Yes
Proposed Network Junctions	Yes
Signed affidavit certifying grant application is complete and accurate	Yes
Proof of funding related to proposed project or non-cash support, provide associated	
documentation e.g. yearly financial reports, bank statement, etc.	Yes
Letters of support and strategic partnerships	Yes
Copies of Applicant's Current Fee Structure for all Internet Speed Tiers	Yes
Certificates of Insurance	Yes
Any additional information evidencing community need for project	No