South Carolina 2024 ARPA Grant Program Application SLFRF 3.0



Section 1.1 - Applicant Information

Г

Legal Entity/Organization Name	Connect Holding II LLC d/b/a Brightspeed
Parent Organization	Connect Parent Corporation
Entity Type (e.g. Corporation, non-profit, cooperative, governmental entity)	Corporation
Primary Contact Name	Pamela Sherwood
Title	Vice President, Broadband Office
Mailing Address City, State, Zip	1120 S. Tryon St. Charlotte, NC 28203
Phone Number	704-314-2249
Email	pamela.sherwood@brightspeed.com
Secondary Contact Name	Rod Mischke
Title	Broadband Grants Manager
Mailing Address City, State, Zip	1120 S. Tryon St. Charlotte, NC 28203
Phone Number	704-314-2628
Email	rod.mischke@brightspeed.com
FCC Registration Number (FRN):	31310576
Registered in the System for Award Management (SAM) - (Yes/No)	Yes
Unique Entity ID (UEI) Number	JWYXBY1U3ML3
Federal Tax ID Number	87-3811759
SC State Vendor Number	7000030743

Section 1.2 - Project Name/Number

Project Number (Format XXX-XX) Project Name Project Priority (1-5, 1 serving as highest priority for applicant) BSP-01 Brightspeed Beaufort County SLFRF 3.0

Section 1.3 - Broadband Service Provider Context

2/28/2023 as Brightspeed alone; prior to that, the ILECs filed as part of CenturyLink/Lumen

25-Feb-24

64.00%

June 1, 2024

July 1, 2025

June 1, 2026

Date of Applicant's Most Recent FCC Submission Applicant has experience delivering broadband service via fiber and/or hybrid fiber-coax infrastructure (YES/NO)

Section 1.4 - Broadband Infrastructure Information

Yes

Indicate the type(s) of broadband infrastructure technology to be deployed in the project service area.

Projects must provide a minimum of 100/20 Mbps scalable to

100/100 Mbps. Applicant must explain in detail why the proposed project cannot provide 100/100 Mbps.

Will all structures be served with the same technology type?

Estimated Miles of Fiber to be Installed Estimated Percentage Underground

Date of Applicant's Initial FCC Submission

Estimated Percentage Ondergro

Fiber to the Premises Minimum Sustainable Download/Upload Speeds 100/100 Mbps
Yes
94
36.00%

Section 1.5 - Project Timeline

Yes

Project Start Date Project Construction Activity Begins Project Construction Activity Completion

Customer Premises

Initiation of Operations (premise installations begin)

Overall Project Completion Date Will the project be completed within 24 months of official Notice to Proceed (NTP)?

May 1, 2026
June 30, 2026

Section 1.6 - Low-Cost Plan

(Must be a minimum of 100/20 Mbps)

What Download/Upload speed is offered in your low-cost residential plan? (Example 100/20) What is the monthly cost of the plan? Does the above speed tier include unlimited data? (YES/NO) Is a Consumer-based Contract Required? (YES/NO) Duration of Low-Cost Plan (Post Construction)

200/200 Mbps
\$59 (\$29 after \$30 discount to qualifying customers)
Yes
No
\$30 discount for qualifying customers does not terminate

Section 1.7 - Free Public Wi-Fi

Will a new Free Public Wi-Fi location(s) be added? Free Public Wi-Fi is a location where anyone can access the Wi-Fi network at no cost 24/7, 365 days. Wi-Fi location needs to be in county or counties applied for.

If yes, how many locations will be added?

If yes, specify the duration the applicant will offer this service.

No	
	0
No Free Wi-Fi	

Section 1.8 - Network Resiliency

Indicate if any of the Network Resilient Items will be implemented in the project area.

Ensure power redundancy with DC Battery/Diesel/Gas Generator Backup from temporary power loss at premise, Network Operations Center (NOC), and OLTs.

Ensure OLTs have divergent paths to redundant upstream equipment. Configure OLTs on a fiber ring so the network may continue operation if fiber is cut and/or damaged. Establish an Emergency Action Plan (EAP).

Conduct readiness drills and tabletop exercises leveraging the EAP, document lessons learned and update the EAP based upon findings. Deploy facilities underground as opposed to aerial to minimize impacts of downed utility poles from hurricanes, tornadoes, and vehicle accidents occurring in rights of way.

Diversify connectivity by including more than a single tier-one provider as an access point to the Internet through the ISP's network. Maintain field service teams and spare equipment on standby before, during, and after major weather events and enact mutual assistance agreements, if appropriate.

Conduct regular site inspections for encroachments, damaged facilities, susceptible facilities or other threats through field reconnaissance and windshield surveys on facilities.

Elevate OLTs above base flood elevations in mapped floodplains and associated flood-prone areas.

Will Implement
Will Implement
Will NOT Implement
Will Implement
Will Implement
Will NOT Implement
Will NOT Implement
Will Implement
Will NOT Implement
Will Implement

South Carolina 2024 ARPA Grant Program Application SLFRF 3.0



Section 2.2 - Funding Details

Description	Comment	Amount
South Carolina ARPA Broadband Grant Program Funds requested		\$ 841,410.00
Applicant-Provided Funding		\$ 2,824,231.00
Third-Party Funding Source (if applicable)		\$ 100,000.00
Total Project Cost		\$ 3,765,641.00
Percentage Funds Requested from SC Broadband Office		22%
Percentage Funds from Applicant Match		75%
Percentage Funds from Third Party Funding Source		3%

ADJUST APPLICANT PROVIDED FUNDING AMOUNT TO GET WHOLE PERCENTAGES ONLY

South Carolina 2024 ARPA Grant Program Application SLFRF 3.0



Section 3.1 Confirmations

Applicant participates in the Affordable Connective Program (ACP) and will participate in the ACP for the life of ACP for the Project Service Area.	Agree
Applicant will provide at least one low-cost option without data usage caps and at speeds sufficient for households with multiple users for a disclosed period of time.	Agree
The Project will comply with the requirements set forth in ARPA, South Carolina Act No. 244 of 2022, and other federal, state, and local laws, including environmental and permitting laws and regulations.	Agree
The Applicant will not use ARPA funds to procure or obtain certain telecom and video surveillance services or equipment as outlined in 2 CFR 200.216 and 2 CFR 200.471.	Agree
Applicant will not use ARPA funds to modernize cybersecurity for existing and new broadband networks.	Agree
Applicant will not procure telecommunications equipment or services from China.	Agree
The Project includes pre-project development uses or costs	Disagree
If Yes to above, the pre-development uses or costs will be (1) tied to an eligible broadband project or reasonably expected to lead to such a project; and (2) obligated within the period between Feb. 1, 2024, and December 31, 2026 and expended to cover such obligations by December 31, 2026.	Select one
Applicant will require its employees, contractors, and subcontractors to comply with the applicable requirements in the South Carolina Underground Facility Damage Prevention Act pursuant to Title 58, Chapter 36 of the South Carolina Code of Laws, as amended.	Agree
Applicant affirms that it will consult with the SC Department of Transportation, electric utilities as well as local water sewer utilities as to any possible efficiencies that can be achieved with a "dig once" approach.	Agree



4.1 - Additional Information

(max 2000 character limit per item)

Provide a Summary Narrative that describes your project.

This narrative must be unique for each project and discuss this project only. Refrain from discussing rates, structure counts, estimated dates, work that occurred in the past, or the Company's history of providing Broadband service. Limit 750 Characters.

Brightspeed is proposing to build a forward-looking XGSPON fiber-optic broadband network to eligible locations in portions of Beaufort County. This network would provide symmetrical speeds of at least 200/200 Mbps up to 2 Gbps to each eligible location passed. XGSPON is a 10 gigabit per second (Gbps) symmetrical Passive Optical Network delivered via a dedicated fiber loop to the customer's premises, allowing Brightspeed to provide high-speed data transfer rates up to 2 Gbps transported on a single fiber from the ILEC central office to the customer's home or business.

Describe how your proposal meets the needs of the community to be served as described in the "Guidelines." Refrain from discussing rates, structure counts, estimated dates, work that occurred in the past, or the Company's history of providing Broadband service. Limit 500 Characters (including spaces).

Upon approval of the project, all customers in the Project Service Area will be served in a manner that is nondiscriminatory, at speeds equal to or greater than 200/200 Mbps, and without installation fees to the customer. This investment will significantly improve customers' choice and service experience, and vastly improve access to the internet and the multitude of educational, healthcare, business, and entertainment opportunities that broadband internet access enables.

If the proposed Project is in an area that is subject to an existing federal or state funding commitment for reliable speeds of 100/20 Mbps, explain why there is an identified need for additional broadband investment that is not met by existing federal or state funding commitments.

Brightspeed is not proposing to serve any area that is subject to an existing federal or state funding comitment for reliable speeds of 100/20 Mbps.

Describe any plans or programs you have developed <u>and propose to implement</u> to improve adoption in the community described in this proposal.

Brightspeed intends to meet the challenges of customer adoption by utilizing strong outreach tactics with clear messaging and wide reach to promote customer acquisition and drive adoption in the area.

Brightspeed's local teams will determine, based on the geography of the impacted households, the best method of marketing the launch to ensure the highest degree of efficacy within the targeted communities. We expect to implement a marketing strategy similar to that used where we have completed builds using grant dollars in other communities, which include: Planned Marketing Campaigns that include multiple touches as groups of addresses within a wire center are completed; using a Pre-launch Awareness "Coming soon!" message supported by local teams issuing news releases; direct mailing; and placing yard signs and banners. Then we conduct a pre-sale signup as part of our launch awareness, conducting a direct message and email outreach, using geofencing. In addition, we utilize doorhangers and conduct in-person events.

Once the area is officially launched, we continue with post-launch awareness programs with our traditional type marketing, including "Open For Sale" Campaigns/Touchpoints while leveraging our existing legacy fiber advertising and point of sale materials. We continually monitor the responses and augment with In-Flight campaigns to increase awareness and take rates. Where we have a county partner, we work with the county to implement additional educational awareness programs, such as webinars and public meetings.

Describe your plans or programs you have developed <u>and propose to implement</u> to increase digital literacy, for example, support through online training, for this project?

Brightspeed is committed to undertaking programs necessary to meet the needs of the local community, including, but not limited to, educational forums, technology demonstrations, or other individual outreach. Brightspeed has dedicated staff that actively looks for partnerships with organizations that provide outreach and educational programs that facilitate digital literacy, such as libraries, workforce development and governmental agencies. We work with county officials whenever possible and provide them with customer-facing materials detailing upcoming availability they are free to use on their website. In the event of a launch event, we will ensure that the necessary staff is available to ensure the most seamless possible adoption of Brightspeed's technology.

In addition, Brightspeed is in the process of developing our digital literacy training module for our website, which is expected to launch in the second quarter of 2024. This will cover topics such as website navigation, e-mail, social media, parental control mechanisms, end-user cybersecurity, and more for beginning internet users.

Brightspeed looks forward to working with Beaufort County and its residents to improve our existing network to offer high speed internet, to offer fiber broadband services to new customers, to educate customers about how to use the service, and how to protect themselves on-line.

Will the Project deliver broadband in the approve	ed Project Area that meets or exceeds	
symmetrical download and upload speeds of 100	/100 Mbps?	

Yes

If no to above, explain and provide support demonstrating why the Project will not deliver such speeds and provide an affidavit that 100/100 Mbps symmetrical download/upload speeds are not practicable.

Explain how the Applicant will consult with the community in the Project Area on the general affordability needs of the target markets.

Brightspeed intends to engage with the community via in-person meetings with County staff as well as utilizing the marketing efforts above. Brightspeed understands that affordability is an important factor for residents of the proposed areas and has priced its broadband plans accordingly. Brightspeed participates in both the FCC's Affordable Connectivity Program (ACP), which offers a \$30 monthly discount to qualifying residents, and the federal Lifeline program, which offers a discount of up to \$9.25 per month. In addition, Brightspeed offers an additional \$30 per month discount on our 200/200 plan to residents that qualify for the ACP and/or Lifeline, bringing the total maximum monthly discount to \$69.25 per month. As our 200/200mbps plan costs \$59 per month, these discounts will provide many low-income residents of the area with high-speed broadband at no out-of-pocket cost to them. While there is currently uncertainty surrounding the future of the ACP program, Brightspeed commits to the additional \$30 per month discount to qualifying residential customers whether or not ACP is allowed to continue as a program and commits to participating in any subsequent federal or state program to ensure affordability for lowincome qualifying consumers that may be offered in the future. Brightspeed remains committed to ensuring our lowincome customers continue to have an affordable option and is currently vetting how to "qualify" new low-income customers for any such program. Brightspeed's broadband services offer high speeds and prices well below the national benchmark standard and will enable job creation and support the anticipated economic benefits to the community.

Will the Project (1) prioritize investments in fiber-optic infrastructure wherever feasible and focus on projects that deliver a physical broadband connection by prioritizing projects that achieve last mile connections or ensure funded middle mile projects have commitments in place to support new and/or improved last mile service; (2) include affordability options and shall participate in ACP for the life of ACP; and (3) prioritize support for local networks owned, operated, or affiliated with local governments, nonprofits, and cooperatives.	Yes
If no to above, explain.	
If awarded, will the Grant funds be used to overbuild another existing broadband provider or to reimburse expenses related to overbuilding another broadband provider?	No
If yes to above, explain.	

South Carolina 2024 ARPA Grant Program Application SLFRF 3.0



5.1 - Project Sponsors

Entity Name Entity Type (.e.g. Corporation, non-profit, cooperative, governmental entity)

Role within proposed project

Primary Contact Name

Title

Mailing Address City, State, Zip

Phone Number

Email

Beaufort County, South Carolina

Governmental Entity

Providing \$100,000 in ARPA funds

John Robinson

Interim County Administrator

PO Drawer 1228 Beaufort, SC 29901-1228

843-255-2023

phill@bcgov.net

5.2 - Project Sponsors

Entity Name Entity Type (.e.g. Corporation, non-profit, cooperative, governmental entity)

Role within proposed project

Primary Contact Name

Title

Mailing Address City, State, Zip

Phone Number

Email

Beaufort Digital Corridor Non-profit Supporter Jess O'Brien Executive Director 500 Carteret St. Ste. D Beaufort, SC 29902 843-470-3506 jess@beaufortdigital.com

5.3 - Project Sponsors

Entity Name Entity Type

(.e.g. Corporation, non-profit, cooperative, governmental entity)

Role within proposed project

Primary Contact Name

Title

Mailing Address City, State, Zip

Phone Number

Email

Beaufort Memorial

Supporter

Hospital

Russell Baxley, MHA

President and CEO

955 Ribaut Rd. Beaufort, SC 29902

843-522-5200

5.4 - Project Sponsors

Entity Name Entity Type (.e.g. Corporation, non-profit, cooperative, governmental entity)

Role within proposed project

Primary Contact Name

Title

Mailing Address City, State, Zip

Phone Number

Email

Beaufort County School District

School District

Supporter

Mark Chauhan

Technology Services Officer

2950 Mink Point Blvd. Beaufort, SC 29902

843-222-2300

South Carolina 2024 ARPA Grant Program Application SLFRF 3.0



6.1 - Attachment Checklist

(Please attach the following items to application)

GIS Shapefiles	
Proposed 2020 Census Blocks	Yes
Proposed Fiber/Cable Lines	Yes
Proposed Structures Served by Type	Yes
Proposed Network Junctions	Yes
Signed affidavit certifying grant application is complete and accurate	Yes
Proof of funding related to proposed project or non-cash support, provide associated	
documentation e.g. yearly financial reports, bank statement, etc.	Yes
Letters of support and strategic partnerships	Yes
Copies of Applicant's Current Fee Structure for all Internet Speed Tiers	Yes
Certificates of Insurance	Yes
Any additional information evidencing community need for project	No