TNC

Transportation Network Companies

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Overview

I. Facilities, Safety Briefing, Introductions
II. Purpose of Forum
III. Overview of ORS
IV. TNC Statute
    A. Inspector Observations
    B. Enforcement
V. Questions and Answers

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Facilities and Safety

- Location of restrooms, break rooms, cell phones and calls
- Sign-In Sheet
- Inclement Weather / External Threat Procedures
- Emergency Exits and Rally Point
- Medical Emergencies, 911, First Aid/CPR

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Transportation Staff

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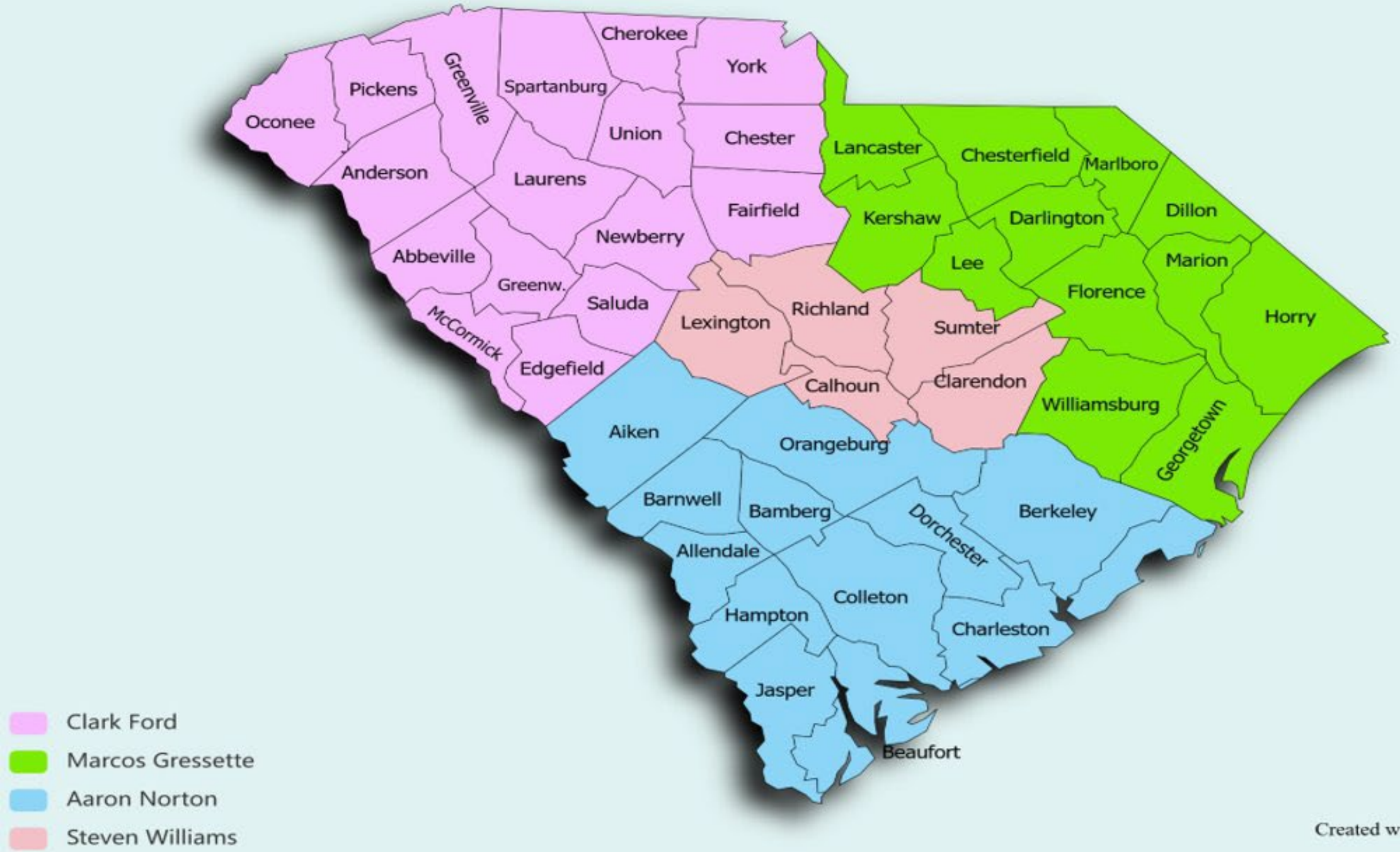
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Inspector Map

Inspector Map



Clark Ford

Marcos Gressette

Aaron Norton

Steven Williams

Created with paintmaps.com

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Purpose

- Ensure partners and drivers have a full understanding of the statutory requirements
- Build relationships
- Promote safety

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ORS

- The SC Office Regulatory Staff (ORS) was created through Act 175 of 2004. The ORS is responsible for many of the non-adjudicative functions associated with utility regulations that formerly fell under the SC Public Service Commission (PSC).

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Mission and Values

- ORS is a small agency with approximately 90 employees

Our Mission

The Office of Regulatory Staff represents the public interest in utility regulation by balancing the concerns of the using and consuming public, the financial integrity of the public utilities, and the economic development of South Carolina.

Values

Integrity, Impartiality, Responsiveness, Respect, Professionalism, Innovation, Excellence

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Divisions

- Utilities Rates and Service (consumer services, solar, electric, natural gas, water and wastewater)
- SC Energy Office
- Transportation and Safety, Emergency Management ESF12
- Technology Solutions and Outreach Digital Opportunity, Broadband, Telecom
- Legal and Strategic Communications
- Auditing and Administration

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Rail Safety





Enforces Federal Rules and Regulations

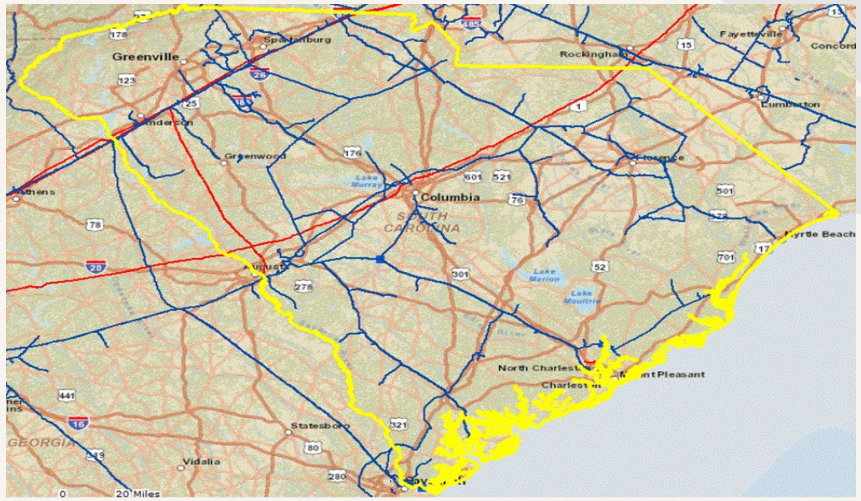
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ORS—Safety, Transportation & Emergency Response



Pipeline Safety





SOUTH CAROLINA PIPELINE EMERGENCY RESPONSE INITIATIVE
SCPERI

Enforces Federal Rules and Regulations



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ORS—Safety, Transportation & Emergency Response



Emergency Response





Assist Utilities During Emergencies and Disasters



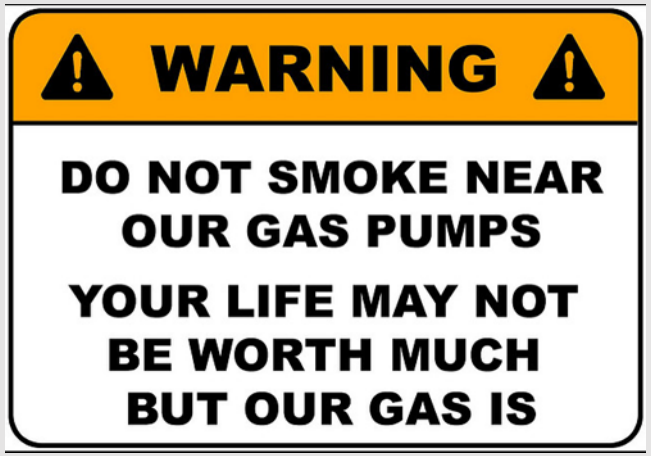
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ORS—Safety, Transportation & Emergency Response



Maintains the State's Fuel Supply





ORS.SC.GOV

SOUTH CAROLINA OFFICE OF REGULATORY STAFF EST. 2004

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Transportation

- Regulation of motor carriers of passengers, household goods, and hazardous waste for disposal
- Monitoring carriers' insurance, rates, charges, and practices

- Household Good Carriers
- Hazardous Waste for Disposal Carriers
- Taxis
- Charter Buses
- Charter(Limousines)
- Non-Emergency Medical Transportation (NEMT)
- Stretcher Vans
- Transportation Network Companies (TNC)

TNC

Transportation Network Companies

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How a TNC Works



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State Approved TNC's

- LYFT, INC
- Rasier, LLC (Uber)
- River North Transit LLC
- Usurv Holdings, Inc
- Wridz, LLC
- *Just Her Rideshare, Inc
- *Krewecar LLC DBA KreweCar

* Active-Temporarily Suspended

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TNC Statute

- SC Code – Title 58, Chapter 23, Article 16

http://www.scstatehouse.gov/code/t58c023.php

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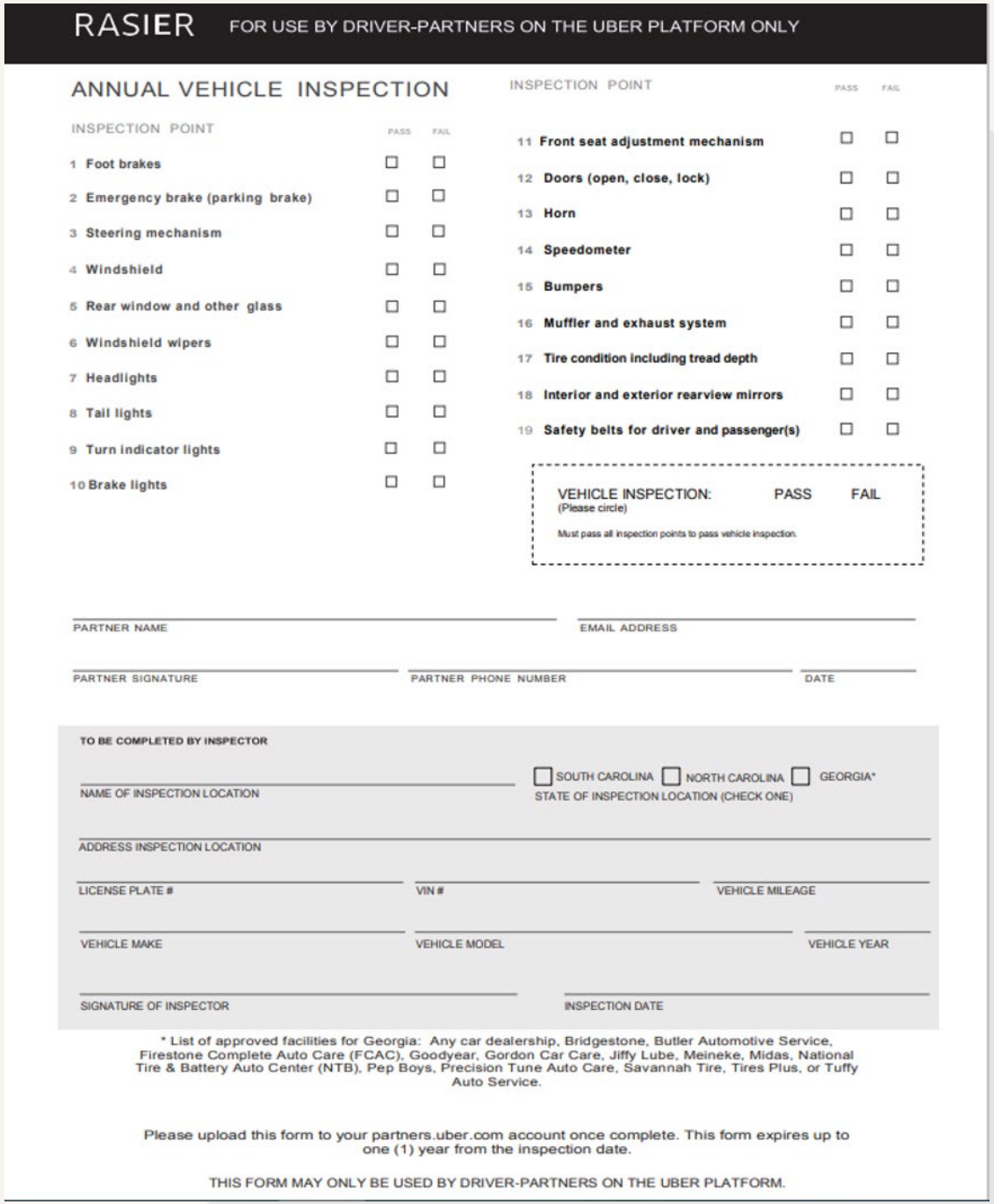
TNC Statute

58-23-1640 - Inspections of Vehicle/Signage

- Certified mechanic licensed in SC (Example)
- Must be conducted each year
- Must Display Approved Trade Dress
- Must Display Forward Facing License Plate Number (Min 2in lettering and visible and legible from 50 feet)(During Pick-Up)
- ORS can inspect the driver and vehicle
- Records must be made available upon request

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Annual Vehicle Inspection



RASIER FOR USE BY DRIVER-PARTNERS ON THE UBER PLATFORM ONLY

ANNUAL VEHICLE INSPECTION

INSPECTION POINT	PASS	FAIL
1 Foot brakes	☐	☐
2 Emergency brake (parking brake)	☐	☐
3 Steering mechanism	☐	☐
4 Windshield	☐	☐
5 Rear window and other glass	☐	☐
6 Windshield wipers	☐	☐
7 Headlights	☐	☐
8 Tail lights	☐	☐
9 Turn indicator lights	☐	☐
10 Brake lights	☐	☐

INSPECTION POINT	PASS	FAIL
11 Front seat adjustment mechanism	☐	☐
12 Doors (open, close, lock)	☐	☐
13 Horn	☐	☐
14 Speedometer	☐	☐
15 Bumpers	☐	☐
16 Muffler and exhaust system	☐	☐
17 Tire condition including tread depth	☐	☐
18 Interior and exterior rearview mirrors	☐	☐
19 Safety belts for driver and passenger(s)	☐	☐

VEHICLE INSPECTION: PASS FAIL
(Please circle)
Must pass all inspection points to pass vehicle inspection.

PARTNER NAME _____ EMAIL ADDRESS _____

PARTNER SIGNATURE _____ PARTNER PHONE NUMBER _____ DATE _____

TO BE COMPLETED BY INSPECTOR

NAME OF INSPECTION LOCATION _____ ☐ SOUTH CAROLINA ☐ NORTH CAROLINA ☐ GEORGIA*
STATE OF INSPECTION LOCATION (CHECK ONE)

ADDRESS INSPECTION LOCATION _____

LICENSE PLATE # _____ VIN # _____ VEHICLE MILEAGE _____

VEHICLE MAKE _____ VEHICLE MODEL _____ VEHICLE YEAR _____

SIGNATURE OF INSPECTOR _____ INSPECTION DATE _____

* List of approved facilities for Georgia: Any car dealership, Bridgestone, Butler Automotive Service, Firestone Complete Auto Care (FCAC), Goodyear, Gordon Car Care, Jiffy Lube, Meineke, Midas, National Tire & Battery Auto Center (NTB), Pep Boys, Precision Tune Auto Care, Savannah Tire, Tires Plus, or Tuffy Auto Service.

Please upload this form to your partners.uber.com account once complete. This form expires up to one (1) year from the inspection date.

THIS FORM MAY ONLY BE USED BY DRIVER-PARTNERS ON THE UBER PLATFORM.

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TNC Statute

58-23-1650 — Driver Files

- Valid DL with proof of 21
- Ten-year driving record
- Criminal background check and national sex offender registry
- Proof of insurance
- ORS conducts driver file audit each year
- Cannot drive if—convicted of DUI or DUAC within 10 years, sex offender, under the influence of drugs or alcohol

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TNC Statute

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TNC Statute

58-23-1660 — Standards

- Driver must display an ID badge including his photograph, first name, vehicle make and model, and vehicle license plate number
- This requirement can be met through the driver profile on the TNC app.
- Must carry proof of insurance
- Must take direct route
- Cash trips and soliciting rides are prohibited
- Discrimination based on race, color, national origin, religious belief or affiliation, sex, disability, or age is prohibited.
- TNC must provide an alternate driver if the original driver is unable to accommodate wheelchairs or service animals.

TNC Statute

58-23-1670 — Records

- Primarily for complaint resolution
- Carrier on Carrier complaint
- Passenger on Driver complaint

58-23-1680—Enforcement

- Statute can be enforced by any law enforcement officer
- Can be pulled over and inspected due to being a regulated utility in the state for a compliance check (Do not need probable cause or reasonable suspicion)
- Violations are a civil penalty
- $100 for a first violation
- $500 for a second violation
- $1000 for a third violation and subsequent violations
- Heard before a magistrate
- Are prohibited from suspending or reducing the penalties

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TNC Statute

- 58-23-1690—Annual Assessment
- 58-23-1700—Local Assessment
- 58-23-1710—TNC subject to all local ordinances, traffic laws, Airport procedures, pick-up and drop-off, etc.

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State Approved Trade Dress



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State Approved Trade Dress



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SC Blue Light Law



- 56-5-4700(D)-SC Blue Light Law It shall be unlawful for any person to possess or display on any vehicle any blue light that is visible from outside the vehicle except one used primarily for law enforcement purposes.
- Fine $232.50
- **We try to educate drivers of this law with a warning for 1st offence.**

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Common Issues

- The statute is the minimum requirement. TNCs can make tighter requirements
- Consistently monitor the driver page on the TNC website and read emails from the TNC
- You must obey local ordinances (i.e. Airports, traffic laws, pick-up and drop-off)
- TNC driver cannot advertise independently (Business Cards and Social Media Post)
- Must display approved trade dress at all times while on the app and forward-facing tag number at pick-up

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Common Issues

- App must match vehicle, tag, and driver (Rental Vehicles)
- Cannot let anyone else use your “identity”
- Cannot use personal vehicle to conduct other regulated transportation services
- Be kind and considerate
- Business Cards

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Enforcement Tips

- Watch interactions between driver and passenger
- Other enforcement techniques

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Examples of Operating Illegal

Rideshare Drivers Advertising

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Examples



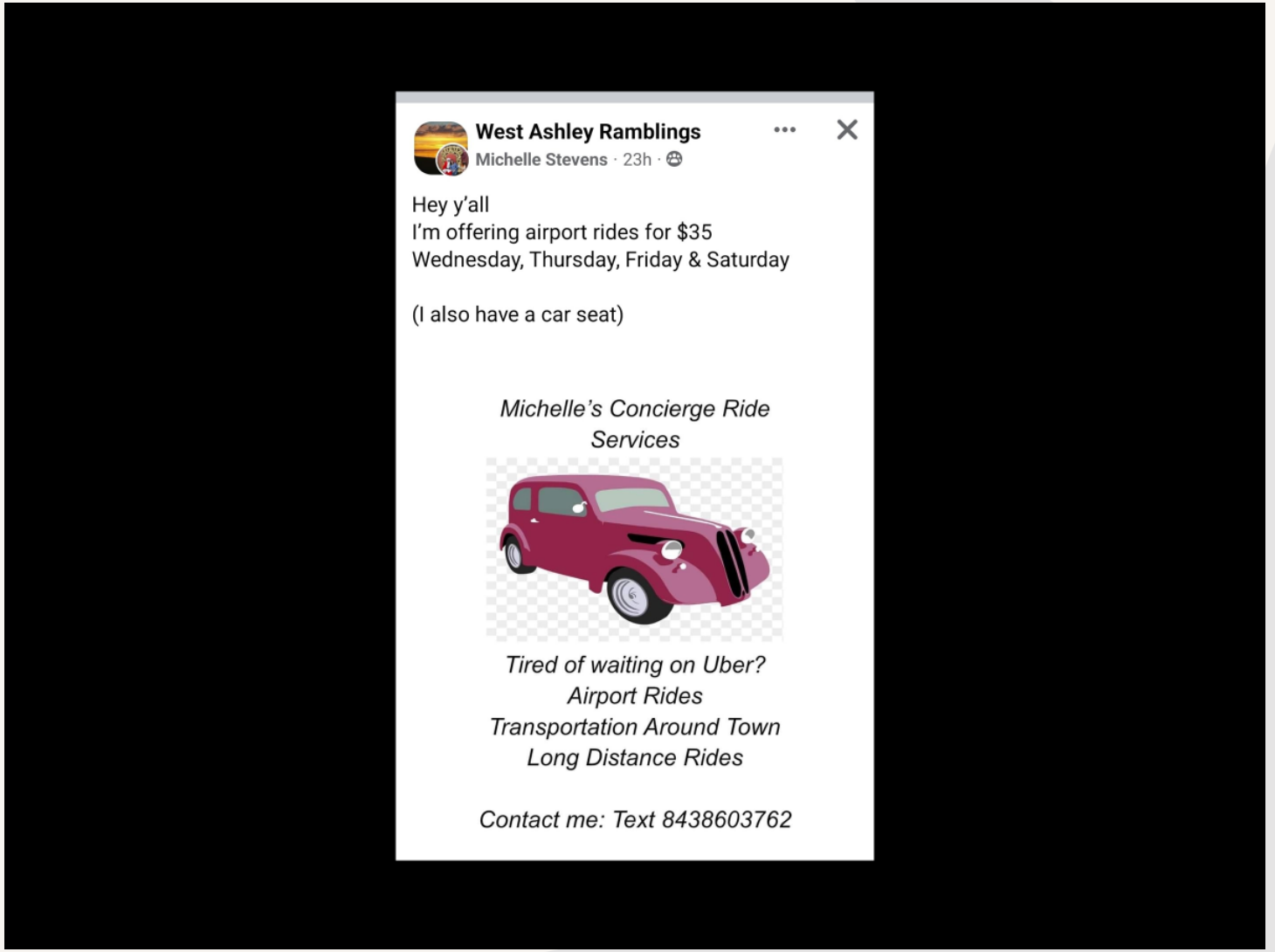
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Examples



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Examples



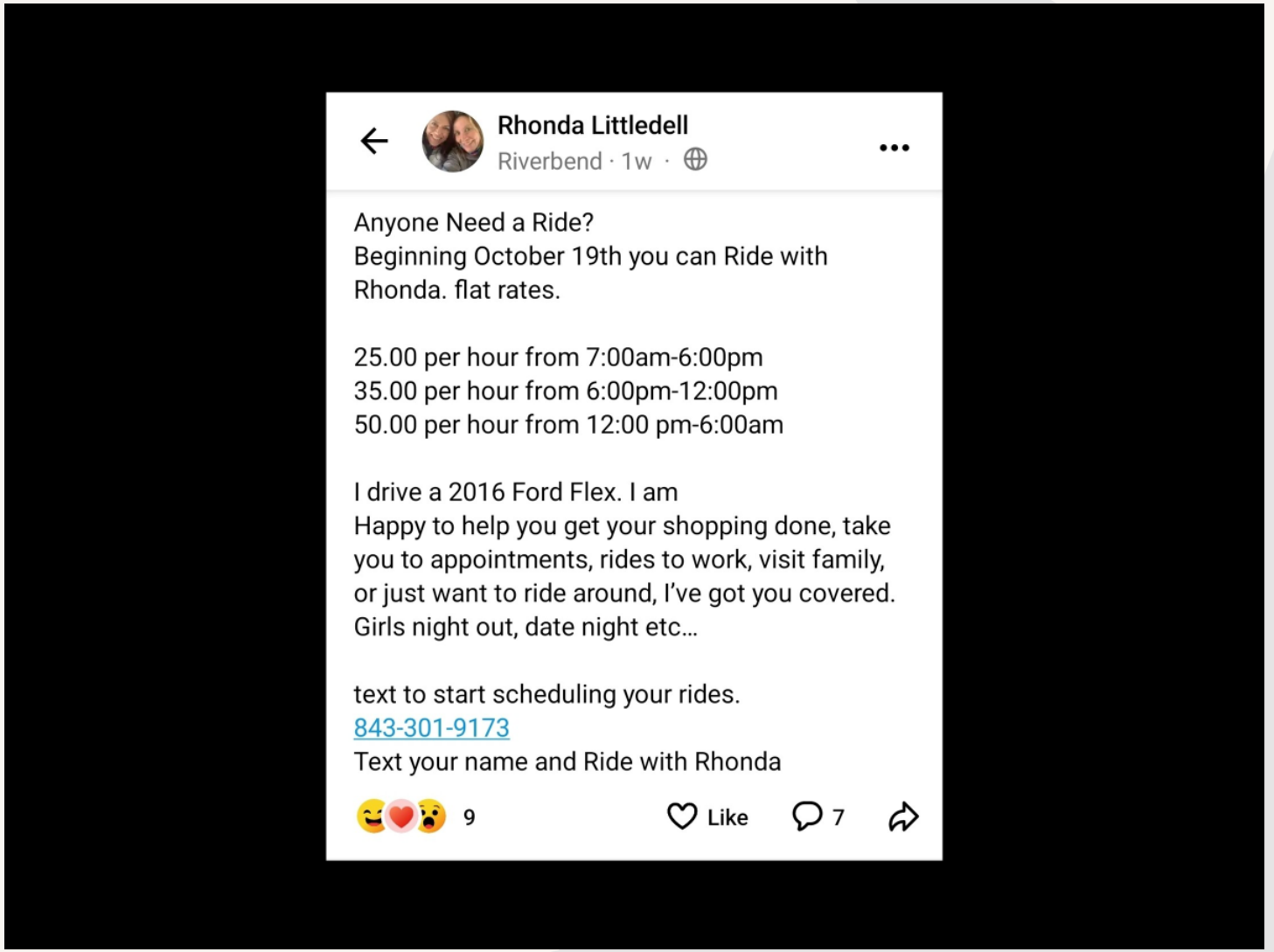
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Examples



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Examples



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Reporting Illegal Activity

- Cash Trips
- Business Cards
- No trade dress or forward-facing tag
- Non-Compliant

If any of these are observed you can notify one of the inspectors by phone, email, or picture text with a synopsis of what they were doing that is not in compliance. If the airport has a contact for the rideshare they can be reported by the airport and deactivated and or banned from operating on airport property.

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Reporting Illegal Activity

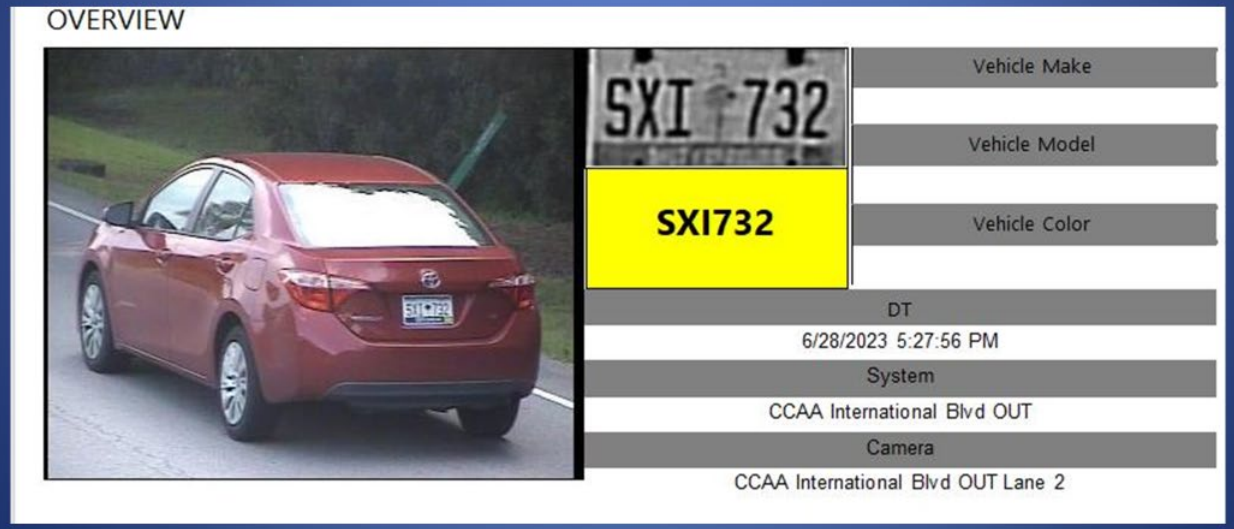
- When we receive complaints on a driver we send all investigative materials over to the rideshare company.
- The rideshare will either deactivate the driver from the platform or educate the driver pending on the violation.
- As LEO's, you can cite any driver for not adhering to any of the previously discussed statutes

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Examples

Example

06/28/2023 at approximately 1652 to 1728 hours a suspicious vehicle driving the loop continuously and asking passengers if they needed a ride. This solicitation made multiple passengers uncomfortable because the driver was not displayed as a Taxi, Uber or Lyft. The vehicle is a red 2017 Toyota Corolla bearing South Carolina plate SXI732. Registered owner is a subject by the name Etem Yildiz. ALPR shows that this vehicle comes to the airport quite frequently in the afternoons. Attached is the ALPR report. Thanks



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Taxi and Charter Companies

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Compliant Vehicles and Companies

https://ors.sc.gov/regulated-utilities/transportation

- This link has every vehicle registered in the state of SC
- ACTIVE VEHICLE REPORT FOR WEBSITE - 20230731.xlsx (live.com)

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Registered Limousines

Active Vehicle Report 2023; CH

CERTIFICATE NAME	VEHICLE PLATE #	VIN #	VEHICLE MAKE	VEHI
1st Class Limousine NJ LLC	LS4816	257978	MERCEDES S550	SEDAN
1st Class Limousine NJ LLC	LS4970	847090	MERCEDES SPRINTER	VAN
4 Seasons Limousine Service, LLC	LS4712	636354	LINCOLN	STRETCH LI
4 Seasons Limousine Service, LLC	LS5135	219441	CHEVROLET	SUBURBAN
A Golden Ride, LLC	LS4980	374695	INFINITI	MX37
AA Carolina Events, Inc. DBA Carolina Limousine	LS4575	A17448	FORD	SUV
AA Carolina Events, Inc. DBA Carolina Limousine	LS4691	765578	LINCOLN	LIMOUSINE
AA Carolina Events, Inc. DBA Carolina Limousine	LS4875	A24704	FORD	VAN
AA Carolina Events, Inc. DBA Carolina Limousine	LS4915	159972	CHEVROLET	SUV
AA Carolina Events, Inc. DBA Carolina Limousine	LS4983	A71444	FORD	SUV
AA Carolina Events, Inc. DBA Carolina Limousine	LS4984	B72929	FORD	VAN
AA Carolina Events, Inc. DBA Carolina Limousine	LS4994	381640	GMC	LIMOUSINE
AA Carolina Events, Inc. DBA Carolina Limousine	LS5002	A55427	FORD	VAN
AA Carolina Events, Inc. DBA Carolina Limousine	LS5011	365827	CHEVY	SUV
AA Carolina Events, Inc. DBA Carolina Limousine	LS5012	366022	CHEVY	SUV
AA Carolina Events, Inc. DBA Carolina Limousine	LS5039	159646	CHEVROLET	SUV
AA Carolina Events, Inc. DBA Carolina Limousine	LS5040	354779	CADILLAC	SUV
AA Carolina Events, Inc. DBA Carolina Limousine	LS5136	A45441	FORD	VAN
AA Carolina Events, Inc. DBA Carolina Limousine	LS5273	158549	CHEVROLET	SUV

Charter | Non-Emergency | Stretcher Van and Non-Emergency | Taxi

Comments or Questions?

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