



## **Public Notice of Dual Party Relay Charge Reduction**

**To: All South Carolina Telephone Utilities, Commercial Mobile Radio Service providers (CMRS), VoIP providers, and Prepaid Wireless Sellers**

**Subject: Change to the South Carolina Dual Party Relay charge**  
**Effective Date: January 1, 2019**

On January 1, 2019, the South Carolina **Dual Party Relay charge will change** for all South Carolina Telephone Utilities, Commercial Mobile Radio Service providers, VoIP providers, and Prepaid Wireless Sellers. Currently, the Dual Party Relay Charge is set at \$ 0.06. **The new rate will be \$ 0.03.**

- 1) **Telephone utilities** shall continue to remit Dual Party Relay charges to the South Carolina Office of Regulatory Staff (ORS) (less a 2% administrative fee that may be retained by the telephone utility). **Effective January 1, 2019, the Dual Party Relay charge per line is \$0.03.**
- 2) **Commercial Mobile Radio Services providers (CMRS):** S.C. Code Section 58-9-2535 (B). A CMRS provider must collect the Dual Party Relay charge for each CMRS connection for which there is a mobile identification number containing an area code assigned to this state by the North American Numbering Plan Administrator. The collected Dual Party Relay charges must be remitted to the DOR (less a 2% administrative fee that may be retained by the provider). **Effective January 1, 2019, the Dual Party Relay charge per CMRS connection is \$ 0.03.**
- 3) **VoIP providers:** S.C. Code Section 58-9-2535 (C). A VoIP provider must collect the Dual Party Relay charge on each South Carolina VoIP service line. The collected Dual Party Relay charges will be remitted to the DOR (less a 2% administrative fee that may be retained by the provider). **Effective January 1, 2019, the Dual Party Relay charge per line is \$ 0.03.**
- 4) **Prepaid Wireless Sellers:** S.C. Code Section 58-9-2535(D). Prepaid Wireless Sellers must collect the Dual Party Relay charge per retail transaction. **The new rate is \$ 0.03.** The collected dual party relay charges must be remitted to the DOR (less a 3% administrative fee that may be retained by the prepaid wireless seller). The prepaid wireless seller shall complete DOR Form ST-406.

### **IMPORTANT**

If your company is an active CMRS or VoIP provider serving South Carolina, and your company is not registered with the South Carolina Office of Regulatory Staff, your company must download, complete, and submit the Wireless and VoIP Registration Form available on the ORS website. The form is available in PDF format and through the following link:

<http://www.regulatorystaff.sc.gov/telecommunications/Pages/FormsandResources.aspx>

Item 8 on this webpage is the registration form. Completed forms may be emailed to [registration@regstaff.sc.gov](mailto:registration@regstaff.sc.gov)

If you require additional information, please contact Kari Munn at ORS 803-737-0821 or for questions regarding billing and remittance to the DOR, please email questions to [SalesandUseTax@dor.sc.gov](mailto:SalesandUseTax@dor.sc.gov).