

2020-106-A

ACCEPTED FOR PROCESSING - 2020 March 30 8:10 AM - SCPSC - 2020-106-A - Page 1 of 1



March 24, 2020

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

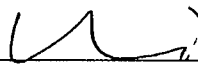
Re: TAG Mobile, LLC – COVID-19 RESPONSE

To Whom It May Concern:

In light of the challenges facing many of our subscribers due to the COVID-19 pandemic, TAG Mobile, LLC (“TAG”) will be providing a free 5GB data top up to all of our Lifeline subscribers after they have exhausted the data provided by their plan. TAG will provide this once per billing cycle for each subscriber as they use all of their data and the extra 5GB will expire at the end of that billing cycle. TAG began implementing this on March 18, 2020 and plans to do so until May 17, 2020. Tag will be sending notices to subscribers to let them know that the 5GB will be added.

Please let me know if you have any questions or require additional information. You can reach me at cassandra.milligan@tagmobile.com or 214-390-4284.

Respectfully submitted,



Cassandra Milligan
Manager, Regulatory and Compliance

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