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Frequently Asked Questions

Ref: Broadband Permitting Webinar

Date: 3.28.2023

Place: Virtual via WebEx

A webinar was held on 3.28.2023 from 10:00 AM to 12:00 PM via WebEx. This document summarizes the questions and answers provided during the webinar.

Q. 811 - can you touch on a scenario where a contractor has installed fiber as they move on through the area someone else calls in a ticket. the fiber still belongs to the contractor, but they don't get notified to protect their fiber before it is turned over to the isp.

A. The best way to ensure contractors are notified about work around their fiber is to become a member of SC811. We have had similar scenarios with fiber to the cell sites. You can provide SC811 a copy of the as-builts or prints and become a temporary member. This process will allow you to update your service area anytime additional cable legs are added until it is turned over to the ISP. There are fees associated with this process. Please reach out to our member services team for more information at membership@sc811.com

Q. I don't see a category on the report form for pole attachment agreements. If we attach to a 3rd party pole owner, are we required to provide evidence of these approved applications.

A. Within the Quarterly Report, in the Compliance Tab, choose "Other" from the drop down list and include in the comments section pole attachment agreement.

Q. What if the 3rd party poles are located on private property, and not public right of way?

A. It depends.

1. If the pole is located on private property, can be accessed from private property, and the work is on the pole itself and does not include lines that access poles in the R/W, no permit is needed.
2. If the pole is located on private property, and needs to be accessed from SCDOT R/W, a permit is needed for traffic control.
3. If the pole is located on private property, can be accessed from private property, but the work involves a line from that pole to a pole in SCDOT R/W, a permit is needed.

Q. If we are off right of way with our construction, is proof of private easement required?

A. Yes, please submit attachment through Citrix ShareFile Platform as part of your quarterly report

Q. has this been recorded so I can share with my team?

A. Yes, it can be found here: <https://ors.sc.gov/broadband/investments/state/arpaslfrf>